

CD1100



Scan the QR code for support information



vtech
User's manual

Important safety instructions

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following:

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall outlet before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
4. Do not use this product near water (for example, near a bath tub, wash bowl, kitchen sink, laundry tub or swimming pool, or in a wet basement or shower).
5. Do not place this product on an unstable table, shelf, stand or other unstable surfaces.
6. Do not expose the telephone to direct sunlight or extreme cold environment. Do not put the telephone close to heating sources such as radiators, cookers, etc.
7. Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.
8. Unplug this product from the wall outlet and refer servicing to VTech/distributor under the following conditions:
 - When the power supply cord or plug is damaged or frayed.
 - If the product does not operate normally by following the operating instructions.
 - If the product has been dropped and the cabinet has been damaged.
 - If the product exhibits a distinct change in performance.
9. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply in your home or office, consult your dealer or local power company.
10. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
11. Do not use the telephone to report a gas leak in the vicinity of the leak.

Disposal of Old Equipment and Batteries (WEEE)

Only for European Union and countries with recycling systems

These symbols (a, b) on the products, packaging, and/or accompanying documents mean that used electrical and electronic products and batteries must not be mixed with general household waste. For proper treatment, recovery and recycling of old products and batteries, please take them to applicable collection points in accordance with your national legislation.

By disposing of them correctly, you will help to save valuable resources and prevent any potential negative effects on human health and the environment.

For more information about collection and recycling, please contact your local municipality. Penalties may be applicable for incorrect disposal of this waste, in accordance with national legislation.

Product disposal instructions for business users

If you wish to discard electrical and electronic equipment, please contact your dealer or supplier for further information.

Information on Disposal in other countries outside the European Union

These symbols (a, b) are only valid in the European Union. If you wish to discard these items, please contact your local authorities or dealer and ask for the correct method of disposal.



Note for the battery symbol

This symbol (b) might be used in combination with a chemical symbol. In this case it complies with the requirement set by the Directive for the chemical involved.

Recycle your device (WEEE directive 2012/19/EU)

The WEEE logo appears on the product to indicate that this product must not be disposed off or dumped with your other household wastes. You are liable to dispose of all your electronic or electrical waste equipment by relocating over to the specified collection point for recycling of such hazardous waste.

Approval and conformity

This product is intended for use within Europe and the UK. This equipment complies with the essential requirements to EU's Electromagnetic compatibility Directive (2014/30/EU) and the UK's Electromagnetic compatibility Regulations SI 2016/1091 on telecommunication equipment.

VTech Telecommunication Ltd. hereby declares that this telephone CD1100 is in compliance with the essential requirements and other relevant provisions of EU's Electromagnetic compatibility Directive (2014/30/EU) and the UK's Electromagnetic compatibility Regulations SI 2016/1091.

The declaration of conformity may be viewed at <https://www.vtech.com/rte-directive>.

The  symbol confirms the conformity of the telephone and the above directive.

UK CA

Importer: VTech Electronics Europe Plc.

Napier Court, Abingdon Science Park, Abingdon, Oxfordshire, OX14 3YT.

Manufacturer: VTech Telecommunications Ltd.

23/F, Tai Ping Industrial Centre, Block 1, 57 Ting Kok Road, Tai Po, Hong Kong.

Customer Service and Product Warranty

IMPORTANT

Please retain this guide with your sales receipt as proof of the date of purchase.

Customer Service

Please call our Customer Services Department at 0330 678 1988 or email to service-ukphone@vtechphones.eu and a service representative will be happy to help you.



PRODUCT WARRANTY

Thank you for choosing this quality product from VTech.

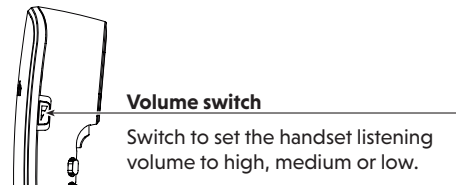
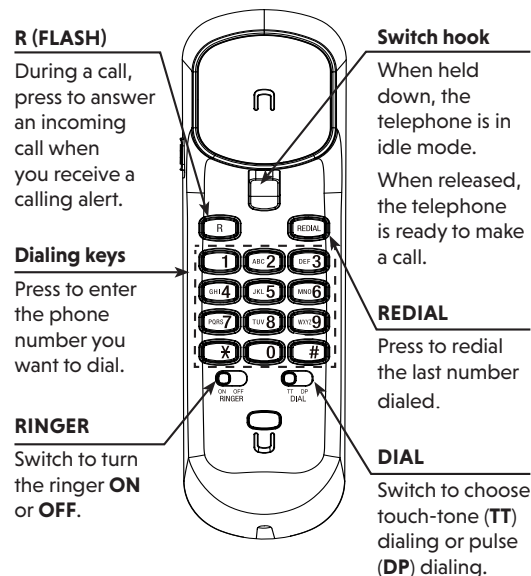
1. The product detailed above is covered by a one year warranty from the date of purchase, against any defects in materials or workmanship.
2. The product may be returned to the place of purchase. Alternatively the product can be returned to VTech Electronics Europe Plc (see address below), with proof of purchase, without proof of purchase no replacement will be provided.
3. VTech Electronics Europe Plc will examine the product and if it is found to be defective due to faulty materials or workmanship, will replace the product at their discretion.
4. If the product covered by this warranty is damaged due to misuse, modification or unauthorized repair, or because of faulty batteries, battery discharge or incorrect electrical connections, then this warranty becomes void.
5. This warranty is personal to the original purchaser and is not transferable.
6. Breakages to the LCD screen are not covered by the warranty.

VTech Electronics Europe Plc, c/o XPO Logistics, Warehouse 350, Cat & Fiddle Lane, West Hallam, DE7 6HE

THIS WARRANTY IS OFFERED AS AN EXTRA BENEFIT AND DOES NOT AFFECT CONSUMERS' STATUTORY RIGHTS.

This warranty is valid for the UK and Ireland only. For products purchased outside the UK and Ireland, please contact your local distributor or place of purchase.

Handset overview

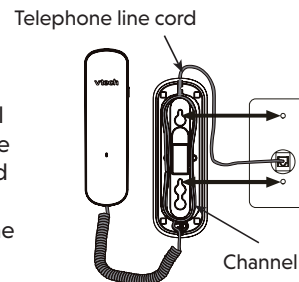


Telephone installation

Your telephone base comes in wall mount position. You can mount your telephone on a wall or place it on a table.

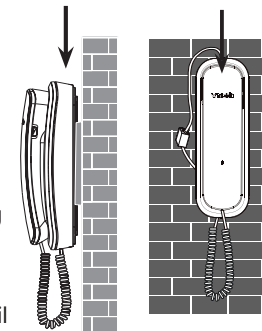
Mount the telephone on the wall

1. Route the excess telephone line cord through the channel on the bottom of the telephone base, and then plug the other end of the telephone line cord into a telephone wall jack.



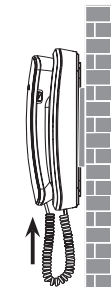
2. Place the handset on the telephone base, and then align the holes on the telephone base against the mounting studs.

Then push the telephone down until it is securely in place.

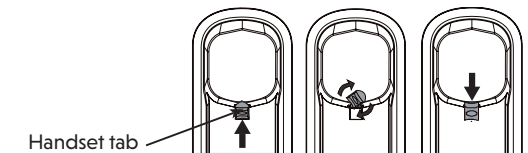


Wall mount to tabletop installation

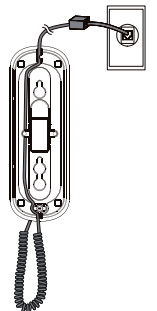
1. Slide the telephone base up and remove it from the wall plate. Unplug the telephone line cord from the wall.



2. Place the telephone base on the table and reverse the handset tab as shown.



3. Plug the telephone line cord into a telephone wall jack and put the handset on the telephone base.

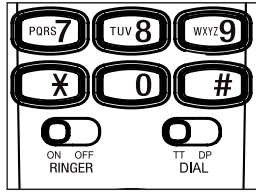


Settings

RINGER VOLUME

Use the **RINGER** switch on the handset to set the ringer on or off.

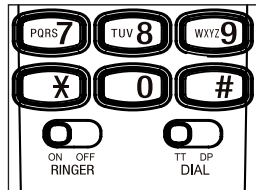
The ringer volume is set to **ON** by default. If it is set to **OFF**, this telephone will not ring when there is an incoming call.



DIAL MODE

Choose the suitable dial mode before using this telephone.

If you have touch-tone dialing service, slide the **DIAL** switch to **TT**. If you have pulse (rotary) service, slide the **DIAL** switch to **DP**.

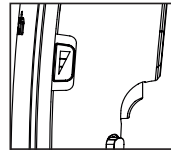


NOTE

There are some occasions that you need to switch between touch-tone dialing (**TT**) and pulse dialing (**DP**) during a call such as some tone activated computer systems (for example, telephone banking). In this case, slide the **DIAL** switch to change the dial mode while on a call without disconnecting it.

HANDSET VOLUME

Slide the volume switch at the side of the handset to adjust the listening volume. You can set the listening volume to high, medium or low.



Operations

MAKE A CALL

Pick up the handset and wait for a dial tone. Then dial the telephone number.

ANSWER A CALL

When there is an incoming call, pick up the handset.

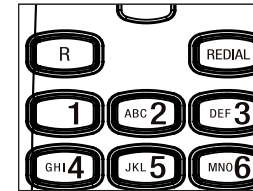
END A CALL

Place the handset back to the telephone base.

REDIAL

This telephone stores the last telephone number dialed. The redial number can be up to 32 digits.

- Lift the handset and then press **REDIAL** to dial the last number dialed.



Erase the last number dialed

For privacy, you can erase the redial memory.

- Lift the handset, then press **1** and hang up.

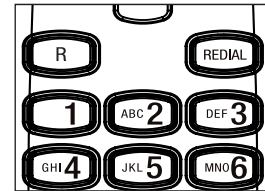
NOTE

If the last number dialed has more than 32 digits, the number will not be saved in the redial memory.

FLASH

When you subscribe to call waiting service from your telephone service provider, you hear an alert tone if there is an incoming call while you are already on a call. Contact your telephone service provider for more information about subscriber services.

- Press **R** to put the current call on hold and take the new call.
- Press **R** at any time to switch back and forth between calls.



Troubleshooting

If you have difficulty with your telephone, please try the suggestions below.

My telephone does not work at all.

- Disconnect the telephone base from the telephone wall jack and plug in a working telephone. If the other telephone does not work, the problem is probably in the wiring or telephone service. Contact your telephone service provider (charges may apply).

I cannot get a dial tone.

- Disconnect the telephone base from the telephone wall jack and connect a different telephone. If there is no dial tone on this telephone either, the problem is in your wiring or telephone service. Contact your telephone service provider (charges may apply).

I cannot dial out.

- Try the suggestion above.
- Make sure there is a dial tone before dialing.
- Make sure the telephone is set to the correct dial mode (pulse dialing or tone dialing) for the service in your area.

- Make sure all the telephones connected to the same line are hung up.
- If other telephones in your home are having the same problem, the problem is in the wiring or telephone service. Contact your telephone service provider (charges may apply).
- Eliminate any background noise. Noise from a television, radio or other appliances may cause the telephone not to dial out properly. If you cannot eliminate the background noise, try dialing from another room with less background noise.

The telephone does not ring when there is an incoming call.

- Make sure the **RINGER** is on.
- Make sure the telephone line cord is plugged in properly.
- Make sure your handset is correctly put on the telephone base.
- There may be too many extension phones on the telephone line to allow all of them ring simultaneously. Unplug some of them.
- If other telephones in your home are having the same problem, the problem is in the wiring

or telephone service. Contact your telephone service provider (charges may apply).

- Test a working telephone at the telephone wall jack. If another telephone has the same problem, the problem is in the telephone wall jack. Contact your telephone service provider (charges may apply).

I hear other calls when using the telephone.

- Disconnect the telephone base from the telephone wall jack. Plug in a different telephone. If you still hear other calls, the problem is probably in the wiring or telephone service. Call your telephone service provider (charges may apply).

Common cure for electric equipment.

- If the telephone is not responding normally, try putting the handset in its base. If it does not fix the problem, try the following (in the order listed):
 - Unplug the telephone line cord from the telephone wall jack.
 - Wait a few minutes.
 - Plug the telephone line cord back into the wall jack.

General product care

To keep your telephone working well and looking good, follow these guidelines:

- Avoid putting it near heating appliances and devices that generate electrical noise (for example, motors or fluorescent lamps).
- Do not expose it to direct sunlight or moisture.
- Avoid dropping the telephone or treating it roughly.
- Clean with a soft cloth.
- Never use a strong cleaning agent or abrasive powder because this can damage the finish.
- Retain the original packaging in case you need to ship it at a later date.



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