VM901-1W
Wi-Fi 1080p
Pan & Tilt Video Monitor

# vtech®

# Quick start guide

## Congratulations

on purchasing your new VTech product. Before using this HD video monitor, please read **Important safety instructions**.
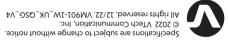
### What does HD Video Monitor do?

VTech Wi-Fi HD Video Monitor allows you to stay close to your baby when you are on the move or away.

This monitor is Wi-Fi enabled, which uses your home wireless network to stream live video and audio through the HD baby unit and 5-inch colour screen parent unit. It allows you to maintain a constant connection to your baby.

You can also monitor from your smartphone and mobile tablet.

VTech Wi-Fi HD Video Monitor uses **MyVTech Baby Pro** app to let you instantly see and hear what's happening with your baby from anywhere in the world.

The app can be downloaded from the App Store or the Google Play™ Store, directly from your smartphone or mobile tablet.

## IMPORTANT SAFETY INSTRUCTIONS

The applied nameplate is located at the bottom of the baby unit's base.

When using your equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following:

1. Follow all warnings and instructions marked on the product.
2. Adult setup is required.
3. **CAUTION:** Do not install the baby unit at a height above 2 metres.
4. This product is intended as an aid. It is not a substitute for responsible and proper adult supervision and should not be used as such.
5. This product is not intended for use as a medical monitor.
6. Do not use this product near water, for example, near to a bath, sink, swimming pool or shower.
7. **CAUTION:** Use only the battery provided. There may be a risk of explosion if a wrong type of battery is used for the parent unit. The battery cannot be subjected to high or low extreme temperature and low air pressure at high altitude during use, storage or transportation. Disposal of battery in fire or a hot oven, mechanically crushing or cutting the battery can result in an explosion. Leaving the battery in an extremely high temperature surrounding environment can result in an explosion or the leakage of flammable liquid of gas. Battery subjected to extremely low air pressure may result in an explosion or the leakage of flammable liquid or gas. Dispose of used batteries according to the information in instructions.
8. Use only the power adaptors included with this product. Incorrect power adaptors polarity or voltage can seriously damage the product.

⚠️ Power adaptor information:
Parent unit output: 5V DC 2A
VTech Telecommunications Ltd.
Model: VT07EUK0SZ00
Baby unit output: 5V DC 1A
VTech Telecommunications Ltd.
Model: VT05EUK0S100

⚠️ Rechargeable battery information:
3.7V 5000mAh, 18.5Wh Lithium-ion battery;
Zhuhai Great Power Energy Co., Ltd.
Model: GSP806090-SAh-3.7V-1S1P

9. The power adaptors are intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet.
10. For pluggable equipment, the socket-outlet should be installed near the equipment and should be easily accessible.
11. Unplug this product from the wall outlet before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
12. Do not modify the power adaptors or replace with other adaptors, as this causes a hazardous situation.
13. Do not allow anything to rest on the power cords. Do not install this product where the cords may be walked on or crimped.
14. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply in your home, consult your dealer or electricity supply provider.
15. Do not overload wall outlets or use an extension cord.
16. Do not place this product on an unstable table, shelf, stand or other unstable surfaces.
17. This product should not be placed in any area where proper ventilation is not provided. Slots and openings in the back or bottom of this product are provided for ventilation. To protect them from overheating, these openings must not be blocked by placing the product on a soft surface such as a bed, sofa or rug. This product should never be placed near or over a radiator or heat source.
18. Never push objects of any kind into this product through the slots because they may touch dangerous voltage points or create a short circuit. Never spill liquid of any kind on the product.
19. To reduce the risk of electric shock, do not disassemble this product, but take it to an authorised service facility. Disassembling or removing parts of the product other than via the battery door may expose you to dangerous voltages or other risks. Incorrect reassembling can cause electric shock when the product is subsequently used.
20. You should test the sound reception every time you turn on the units or move one of the components.
21. Periodically examine all components for damage.
22. There is a very low risk of privacy loss when using certain electronic devices, such as baby monitors, cordless telephones, etc. **To protect your privacy, make sure the product has never been used before purchase, reset the baby monitor periodically by powering off and then powering on the units, and power off the baby monitor if you are not intending to use it for some time.**
23. The small parts of this monitor can be swallowed by babies or small children. Keep these parts out of reach of children.
24. Children should be supervised to ensure that they do not play with the product.
25. The product is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

### SAVE THESE INSTRUCTIONS

**Cautions**
1. Use and store the product at a temperature between 0°C and 40°C.
2. Do not expose the product to extreme cold, heat or direct sunlight. Do not put the product close to a heating source.
3. Mishandling batteries can cause burn, fire or explosion hazards.
4. Batteries should not be exposed to excessive heat such as bright sunshine or fire.

⚠️ **Warning**—Strangulation Hazard—Children have STRANGLED in cords. Keep this cord out of the reach of children (more than 0.9m away). Do not remove warning label on the adaptor cord.

6. Never place the baby unit(s) inside the baby's cot or playpen. Never cover the baby unit(s) or parent unit with anything such as a towel or a blanket.
7. Other electronic products may cause interference with your baby monitor. Try installing your baby monitor as far away from these electronic devices as possible: wireless routers, radios, cellular telephones, intercoms, room monitors, televisions, personal computers, kitchen appliances and cordless telephones.

### Requirements

**For mobile access:**

**MyVTech Baby Pro** MOBILE APP

| | |
|---|---|
| Network | Wi-Fi |
| Wi-Fi router | 2.4GHz 802.11 b/g/n |
| Internet connection | 1.5 Mbps @720p or 2.5 Mbps @1080p upload bandwidth per baby unit |

## WHAT'S IN THE BOX

Your HD video monitor package contains the following items. Save your sales receipt and original packaging in the event warranty service is necessary.



Quick start guide

x 2    x 2

## OVERVIEW

**Baby unit overview**



1. **Microphone**
2. **Camera lens**
3. **Light sensor**
4. **LED indicators**
   - Flash orange and green alternately when the baby unit is in pairing mode.
   - Orange is steady on when the baby unit is not connecting to the Internet and is idle.
   - Green is steady on when the baby unit is connecting to the Internet and is idle.
   - Flash orange slowly when the baby unit is not connecting to the Internet and is streaming with the parent unit.
   - Flash green slowly when the baby unit is connecting to the Internet and streaming with the parent unit or mobile app.
   - Flash orange and green quickly and alternately when the baby unit is updating its firmware.
5. **Infrared LEDs**
   Allow you to see clearly in a dark surrounding.
6. **ON/OFF switch**
7. **Antenna**
   Connect to router with Wi-Fi.
8. **Speaker**
9. **Temperature sensor**
10. **Power jack**
11. **Threaded socket**
12. **Pair/reset button**
    - The parent unit and baby unit provided are already paired.

**Parent unit overview**



5. **LCD display**
6. **Microphone**
7. **LCD ON/OFF**
8. **POWER**
9. ♫ **Lullaby**
   - Press to enter the lullaby menu.
10. **TALK**
    - Press and hold to talk to the baby unit.
    - While in a submenu, press to exit.
11. **Arrow keys**
    ‹, ⌃, › or ⌄
    - Press to move the selection box leftward, upward, rightward or downward.
    - While viewing image from the baby unit, press and hold to pan the baby unit leftward, upward, rightward or downward.
    - While viewing zoomed image, press and hold to move the zoomed image leftward, upward, rightward or downward.
12. **MENU/SELECT**
    - Press to enter the menu.
    - While in a menu, press to select an item, or save a setting.
13. ⊕ **Zoom in**
14. ⊖ **Zoom out**
15. **– VOL/ VOL +**
16. **Antenna**
17. **RESET**
    - Force reboot the parent unit.
18. **Speaker**
19. **Power jack**
20. **Stand**

1. ▬ **LED light**
   - On when the parent unit is connected to AC power, or the battery is charging.
   - Flashes when the parent unit battery is low and needs charging.
   - Off when the parent unit is disconnected from AC power.
2. **LINK LED light**
   - On when the parent unit is linked to the baby unit.
   - Flashes when the link to the baby unit is lost.
3. ◁ **LED light**
   - On when the parent unit speaker volume is set to off.
   - On when the parent unit is talking to the baby unit.
4. **TALK LED light**
   - On when the parent unit is talking to the baby unit.

## HOW THE SYSTEM WORKS

☀ **Tip** For better security and more stable connectivity, this baby monitor requires connecting to a Wi-Fi network and operating in Router mode connection.

**Direct mode**
Your baby monitor parent unit and baby unit connect to each other in Direct mode by default, which allows you to immediately stream video out of the box.
**It is NOT recommended to continue using Direct Mode connection after initial installation.**

☀ **Tip**
You may experience reduced signal strength if your parent unit and baby unit are far apart, or there are obstructing factors, such as internal walls, between them. You have to set up **Router mode** to connect the units via your home Wi-Fi network to improve the connection between your parent unit and baby unit.



Local access, for start up quick view and setup stage.

**Router mode**
You are required to set up your monitor in **Router mode** to enjoy live video streaming via your parent unit with an enhanced connection. **Router mode** is the recommended mode for stable connectivity.

**Router mode** uses your home Wi-Fi network to connect your video monitor. It supports live video streaming through the parent and smartphone app.

If you want to stream live video remotely with your mobile device, download and install the **MyVTech Baby Pro** mobile app. With the mobile app, your Wi-Fi router (not included) provides Internet connectivity to your HD video monitor system. It serves as a communicating channel between your baby unit and mobile device, allowing you to monitor and/or control your baby unit wherever you are. For more details, see **Download app for mobile access** section in this quick start guide.

Mobile access        Remote access

📝 **NOTE**
- When both parent unit and app are viewing the camera simultaneously, the video quality will be optimised to deliver the best possible viewing result.

Scan to learn more on improving connectivity.

## PROTECT YOUR PRIVACY AND ONLINE SECURITY

VTech cares about your privacy and peace of mind. That's why we've put together a list of industry-recommended best practices to help keep your wireless connection private and your devices protected when online. We recommend you carefully review and consider complying with the following tips.

Ensure your wireless connection is secure.
- Before installing a device, ensure your router's wireless signal is encrypted by selecting the "WPA2-PSK with AES" setting in your router's wireless security menu.

Change default settings.
- Change your wireless router's default wireless network name (SSID) to something unique.
- Change default passwords to unique, strong passwords. A strong password:
  - Is at least 10 characters long.
  - Is complex.
  - Does not contain dictionary words or personal information.
  - Contains a mix of uppercase letters, lowercase letters, special characters and numbers.

Keep your devices up to date.
- Download security patches from manufacturers as soon as they become available. This will ensure you always have the latest security updates.
- If the feature is available, enable automatic updates for future releases.

Disable Universal Plug and Play (UPnP) on your router.
- UPnP enabled on a router can limit the effectiveness of your firewall by allowing other network devices to open inbound ports without any intervention or approval from you. A virus or other malware program could use this function to compromise security for the entire network.

For more information on wireless connections and protecting your data, please review the following resources from industry experts:
1. Federal Communications Commission: Wireless Connections and Bluetooth Security Tips – www.fcc.gov/consumers/guides/how-protect-yourself-online.
2. U.S. Department of Homeland Security: Before You Connect a New Computer to the Internet – www.us-cert.gov/ncas/tips/ST15-003.
3. Federal Trade Commission: Using IP Cameras Safely – https://www.consumer.ftc.gov/articles/0382-using-ip-cameras-safely.
4. Wi-Fi Alliance: Discover Wi-Fi Security – http://www.wi-fi.org/discover-wi-fi/security.

## CONNECT, CHARGE AND POWER ON THE BABY MONITOR

**Connect the baby monitor**

📝 **NOTES**
- The rechargeable battery in the parent unit is built-in.
- Use only the power adaptors supplied with this product.
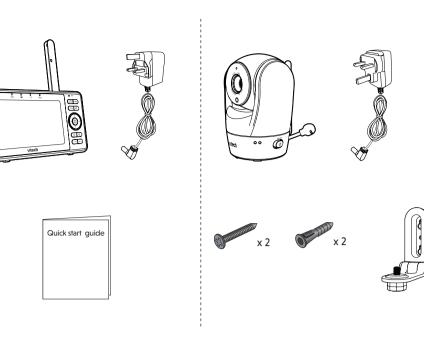- Make sure the parent unit and the baby unit are not connected to an electronically controlled electric outlet.
- Connect the power adaptors in a vertical or floor mount position only. The adaptor prongs are not designed to hold the weight of the parent unit and the baby unit, so do not connect them to any ceiling, under-the-table, or cabinet outlets. Otherwise, the adaptors may not properly connect to the outlets.
- Make sure the parent unit, the baby unit and the power adaptor cords are out of reach of children.

**Connect and power on the baby unit**
1. Connect the power adaptor to the baby unit and a power supply.
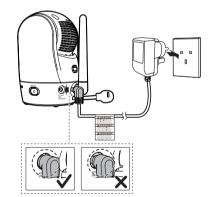2. Slide the ⏻ **ON/OFF** switch to the left to power on your baby unit.
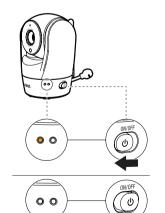
📝 **NOTES**
- When powering up, the baby unit's status LED turns on. It will turn off after a while and remains off.
- The status LED is set to off by default. If you want to keep the LED on, press **MENU**, then go to
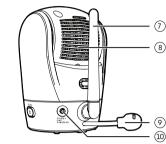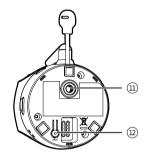  📶 > **Status LED** and turn it on.

NOTE:
Camera lens and surface may get warm during normal operation.

**Charge the battery before use**
The parent unit runs on an internal rechargeable battery or AC power. To continuously monitor your baby, keep the parent unit connected to AC power. With the battery alone, the parent unit can cordlessly run for a short time only.

📝 **NOTES**
- Before using the baby monitor for the first time, charge the parent unit battery for 12 hours. When the parent unit battery is fully charged, the battery icon becomes solid ▬.
- It takes longer to charge when the parent unit is turned on. To shorten the charging time, turn the parent unit off while charging.
- The standby time varies depending on your actual use.

The parent unit turns on automatically after connecting to the power socket, and the welcome screen appears. You can press **POWER** to turn it on or press and hold to turn it off.

The battery icon indicates the battery status (see the following table).

| BATTERY INDICATORS | BATTERY STATUS | ACTION |
|---|---|---|
| The screen displays ▭ and ▭. The ▭ light flashes. | The battery has very little charge and may be used for only a short time. | Charge without interruption (about 30 minutes). |
| The battery icon becomes solid ▬. | The battery is fully charged. | To keep the battery charged, connect it to AC power when in use. |
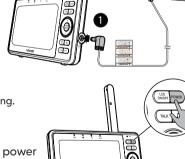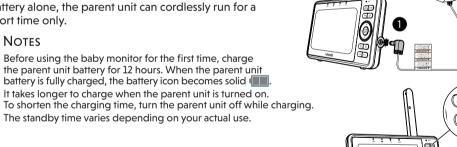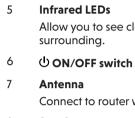
Raise the parent unit antenna for better reception.

## PARENT UNIT ICONS

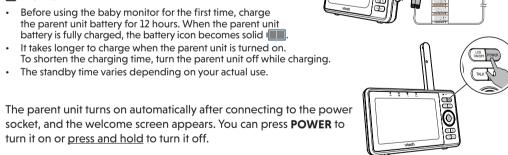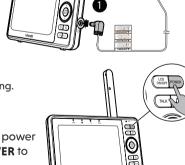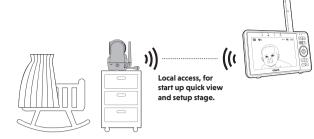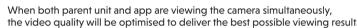| Main Menu | Options |
|---|---|
| **Melodies and soothing sounds** | - Select play all melodies, or play one of the five melodies and five soothing sounds.<br>- You can also set the timer to stop playing after 15, 30 or 60 minutes, or play non-stop. |
| **Alerts - Sound, motion and temperature** | - Turn on/off **sound detection**, **motion detection**, and **temperature** alerts.<br>- Select the sound and motion sensitivity level.<br>- Select maximum and minimum temperature for alert range.<br>- Set the temperature format to Fahrenheit (°F) or Celsius (°C). |
| **Parent unit settings** | - Adjust parent unit screen brightness.<br>- Adjust **Low Battery Alert Tone** volume level.<br>- Adjust **No Link Alert Tone** volume level.<br>- Turn on/off dim mode. |
| **Baby unit settings** | - Turn on/off **Night Vision**.<br>- Turn on/off baby unit's status LED.<br>- Adjust baby unit's speaker volume. |
| **General settings** | - Connect to home Wi-Fi network.<br>- Connect mobile phone.<br>- **Reset settings** to factory default.<br>- **Software Update**. |

**Status icons**

| Direct mode | Parent unit and baby unit are connected to each other directly. Red bars indicate no connection. |
|---|---|
| **Router mode** | The parent unit and baby unit connect via the Wi-Fi network.<br>The red icon on the baby unit or parent unit, indicates no connection between the respective unit(s) and the router. |
| | Night vision is turned on. |
| | Motion alert is turned on. |
| | Sound detection alert is turned on. |
| | Melodies and soothing sounds are turned on. |
| **6-level sound indicator** | - ■ indicates low sound level detected by the baby unit.<br>- ■ indicates moderate sound level detected by the baby unit.<br>- ■ indicates high sound level detected by the baby unit. |
| | Parent unit speaker is muted. |
| | Temperature alert is turned on. |

## DOWNLOAD APP FOR MOBILE ACCESS

① Download the free **MyVTech Baby Pro** mobile app and install it to a mobile device, then use your mobile device and the mobile app to monitor your areas remotely.

📝 **NOTE**
- Make sure your video monitor is connected with your Wi-Fi network.
1. Press **MENU/SELECT** when the parent unit is idle.
2. Go to ⚙ > **Connect Mobile Phone**.
3. Scan the QR code in the parent unit to download the app into your mobile device.
4. Follow the instructions in the mobile app to set up and pair your baby unit to the mobile device.

Alternatively, you can download the mobile app from the App Store or Google Play store.

**Install MyVTech Baby Pro mobile app**
1. Browse the App Store ⓐ or the Google Play store ▶.
2. Search for the mobile app with the keyword "myvtech baby pro".
3. Download and install the **MyVTech Baby Pro** mobile app to your mobile device.

**OR**
Scan the QR codes on the right to get the app.

📝 **NOTE**
- Make sure your mobile device meets the minimum requirement for the mobile app.

**Minimum requirement**
The mobile app is compatible with:
- Android™ 6.0 or later; and
- iOS 12 or later.

② After installing the mobile app, follow the instructions in the mobile app and parent unit to set up and pair your baby unit.

**In your mobile device:**
1. Tap 💟 to run the mobile app in your mobile device, and then create a user account.
2. We recommend that you use common webmail services, such as Google Gmail for registration of your user account. Check your email (and Spam folder), and activate your new camera account via the email link, then sign in to your account.
3. Follow the instructions in the mobile app to pair the camera. Tap ≡ then **Add Camera** in the mobile app to get started.

## TECHNICAL SPECIFICATIONS

| | |
|---|---|
| Frequency | Baby unit: 2412 - 2472 MHz |
| Channels | 13 |
| Maximum power used by the transmitter | 0.1W (100mW) |
| LCD | 5" Colour LCD<br>(IPS 1280x720 pixels) |
| Nominal effective range | Actual operating range may vary according to environmental conditions at the time of use. |
| Power requirement | 1. Parent unit power adaptor:<br>Output: 5V DC 2A<br>2. Parent unit: 3.7V Lithium-ion Polymer battery<br>3. Baby unit power adaptor:<br>Output: 5V DC 1A |

## BASIC OPERATION

After powering up your video monitor, the parent unit streams live video in local mode. We recommend you follow the instructions on screen to set up your home Wi-Fi network with your monitor for functionality enhancements and mobile access. See **Auto software and firmware update** and **Download app for mobile access** in this quick start guide.

**Use the menu**

Press **MENU/SELECT** to enter the menu, choose a menu item, or save a setting. You can use the parent unit menu for advanced settings or operations, such as to play or stop the baby unit lullaby, or adjust the sound detection setting.

While in the menu:

• Press ∧, ∨, ◄ or ► to scroll among the menu options.
• Press **MENU/SELECT** to select an item.
• Press **TALK** to return to the live video.
• Press ⊕ to go to **Help & Info** page.

**Adjust speaker volume**

Press **-VOL** / **VOL+** to adjust the parent unit speaker volume level received from the baby unit.

Muted

**Zoom**

Press ⊕ or ⊖ to zoom in or out.

**Talk to your baby via the baby unit**

1. Press and hold the **TALK** key.
2. When the **TALK** LED turns on, speak to your parent unit. Your voice is transmitted to the baby unit.
3. When finished talking, release the **TALK** key.

Press and hold

**Turn on/off the screen**

Press **LCD ON/OFF** to turn on or turn off the parent unit screen without powering off the parent unit. You can still hear sound from the baby unit.

**Turn on/off baby unit status LED**

You may set the status LED indicators of your baby unit on or off. Go to:

⊞ > **Status LED**.

## TEST THE SOUND LEVEL AND POSITION THE HD VIDEO MONITOR

📄 **NOTE**
• This HD video monitor is intended as an aid. It is not a substitute for proper adult supervision, and should not be used as such.

**Testing the sound level of the HD video monitor**

⚠ **CAUTION**
• For hearing protection, make sure the parent unit is more than 1 metre away from the baby unit. If you hear any feedback noise from the parent unit, move the parent unit further until the noise stops. You can also press **- VOL** on the parent unit to lower or mute the noise.

☼ **TIP**
• Increase the parent unit speaker volume if you cannot hear the sounds transmitted from the baby unit.
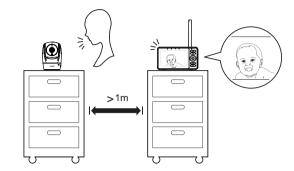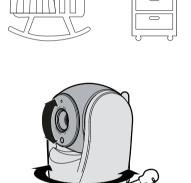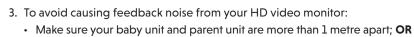
>1m

**Positioning the HD video monitor**

⚠ **CAUTION**
• Keep the baby unit out of the reach of your baby. Never place or mount the baby unit inside the baby's cot or playpen.
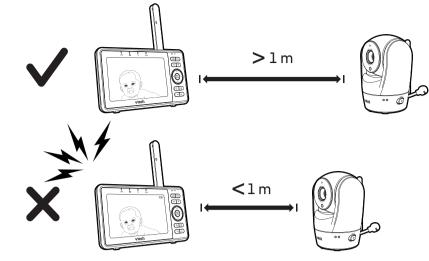
1. Place the baby unit more than 1 metre away from your baby.

>1m

2. Adjust the angle of the baby unit to aim at your baby. Refer to the online help on how to use the Pan/tilt and Zoom functions of the baby unit.
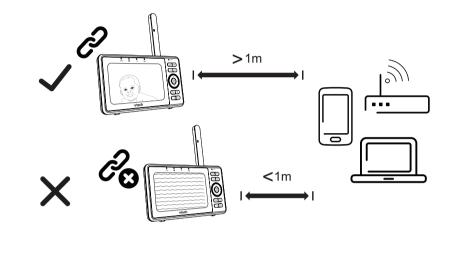
3. To avoid causing feedback noise from your HD video monitor:
   • Make sure your baby unit and parent unit are more than 1 metre apart; **OR**
   • Turn down the volume of your parent unit.

✓ > 1 m
✗ < 1 m

4. To avoid interference from other electronic devices, place your baby monitor at least 1 metre away from devices such as wireless routers, microwaves, mobile phones and computers.

✓ >1m
✗ <1m

## AUTO SOFTWARE AND FIRMWARE UPDATE

To ensure that your HD video monitor is always at its best performance, the Parent Unit will prompt a message and ask you to update its software and the Baby Unit's firmware when there are new versions available. Select "Now" to reboot the system, or switch off and on the Parent Unit later to reboot the system into the latest software.

• To check if your device is running on the latest software, or to update your device software, go to:
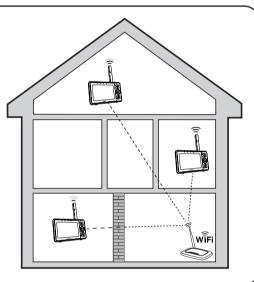
⚙ > **Software Update**.

**Connect your HD video monitor with home Wi-Fi network**

• You must connect your video monitor to your secured home Wi-Fi network in order to receive the latest software and firmware updates. To set the Wi-Fi up, go to:

⚙ > **Configure Wi-Fi.**

📄 **NOTE**
• Make sure the Baby Unit is on when you set up the Wi-Fi network.

## TEST THE LOCATION FOR THE BABY UNIT

If you plan to install your baby unit in a designated location, and use your home Wi-Fi network to connect your video monitor, you need to test which of your selected monitoring areas within the house have good Wi-Fi signal strength. After you have powered on your parent unit, you can use your parent unit's Wi-Fi signal strength indicator to assist in checking. Once you have identified the suitable location, you can install your baby unit. Adjust the distance between your baby unit and the Wi-Fi router if needed.

WIFI

☼ **TIP**
• Depending on surroundings and obstructing factors, such as the effect distance and internal walls have on signal strength, you may experience reduced Wi-Fi signal. To improve the Wi-Fi signal strength, adjust the distance or direction of your parent unit. Check with your parent unit again.

## FREQUENTLY ASKED QUESTIONS

Below are the questions most frequently asked about the baby monitor.

| | |
|---|---|
| Why does the baby monitor not respond normally? | Try the following (in the order listed) for common cure: 1. Disconnect the power to the baby unit and the parent unit. 2. Wait a few seconds before connecting power back to the baby unit and the parent unit. 3. Turn on the baby unit and the parent unit. 4. Wait for the parent unit to synchronise with the baby unit. Allow up to one minute for this to take place. |
| Why doesn't the baby unit and parent unit power-on light illuminate when the units are switched on? | Perhaps the parent unit is not connected to the power. Insert the adaptor plug into the parent unit and insert the adaptor in a wall socket. Then, press **POWER** to switch on the parent unit to establish connection with the baby unit. |
| | Perhaps the baby unit is not connected to the power. Insert the adaptor plug into the baby unit and insert the adaptor in a wall socket. Then, slide the ⏻**ON/OFF** switch to **ON** to switch on the baby unit and to establish connection with the parent unit. |
| Why doesn't my parent unit charge while connected to AC power? | Make sure the power is not controlled by a electronic wall switch. |
| | The battery may be degraded through extended use or defective. See **Warranty** for repair/replacement. |
| Why is my screen in black and white? | The screen is in black and white during night-time or in a dark room when the night vision feature is activated. This is normal. |
| Why do I get glare or blurry display on my screen when viewing my baby at night? | During night-time or in a dark room, the surroundings and other interfering factors, like lighting, objects, colours and backgrounds may affect the image quality on your parent unit screen. Adjust the baby unit angle or place the baby unit at a higher level to prevent glare and a blurry display. |
| Why does the baby monitor produce a feedback noise? | The parent unit and baby unit may be too close to each other. • Move the parent unit away from the baby unit until the noise stops; OR • Turn down the volume of your parent unit. |
| Why does the parent unit beep? | The baby unit may be out of range. Move the parent unit closer to the baby unit (but not less than 1 metre). |
| | The parent unit may not have enough charge for the parent unit to perform normally. Charge the battery in the parent unit until the battery icon becomes solid ▮. |
| | The temperature of your baby's room may be too high or too low. |
| Why don't I hear a sound/Why can't I hear my baby cry? | The parent unit speaker volume may be too low. Press **VOL+** to increase the volume, or use the parent unit menu to change Sound Sensitivity level to a higher level. |
| Why can't I establish a connection? Why is the connection lost every now and then? Why are there sound interruptions? | The baby unit may be out of range. Move the parent unit closer to the baby unit (but not less than 1 metre). |
| | Other electronic products and wireless products may cause interference with your baby monitor. Try installing your baby monitor as far away from these devices as possible. |

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## MOUNT THE BABY UNIT (OPTIONAL)

📄 **NOTES**
• Check for reception strength and baby unit's angle before drilling the holes.
• The types of screws and wall plugs you need depend on the composition of the wall. You may need to purchase the screws and wall plugs separately to mount your baby units.

1. Place the wall mount bracket on a wall and then use a pencil to mark the top and the bottom holes as shown. Remove the wall mount bracket and drill two holes in the wall (5.5 mm drill bit).

3. Align the wall mount bracket and screws with the holes in the wall as shown. Tighten the screw in the middle hole first, so that the wall mount bracket position is fixed. You can tighten the other screw in the top hole.

4. Place the baby unit on the wall mount bracket. Tighten the screw into the threaded socket at the bottom to secure the baby unit.

**OR**

2. If you drill the holes into a stud, go to step 3.
   • If you drill the holes into an object other than a stud, insert the wall anchors into the holes. Tap gently on the ends with a hammer until the wall plugs are flush with the wall.

3. Insert the screws into the holes and tighten the screws until only 6.5 mm of the screws are exposed.

4. Place the baby unit on the wall mount bracket. Tighten the screw into the threaded socket at the bottom to secure the baby unit. Align the holes on the wall mount bracket with the screws on the wall, and slide the wall mount bracket down until it locks into place.

5. You can maximise your baby unit viewing angles by tilting the wall mount bracket. Hold the baby unit, and then rotate the knob in an anticlockwise direction. This will loosen the joint of the wall mount bracket. Tilt your baby unit up or down to adjust to your preferred angle. Then, rotate the knob in a clockwise direction to tighten the joint and secure the angle.

## GENERAL PRODUCT CARE

To keep this product working well and looking good, follow these guidelines:
• Avoid placing it near heating appliances and devices that generate electrical noise (for example, motors or fluorescent lamps).
• DO NOT expose it to direct sunlight or moisture.
• Avoid dropping the product or treating it roughly.
• Clean with a soft damp cloth.
• DO NOT immerse the parent unit and the baby unit in water and do not clean them under running water.
• DO NOT use cleaning spray or liquid cleaners.
• Make sure the parent unit and the baby unit are dry before you connect them to the mains again.

## STORAGE

When you are not going to use the HD video monitor for some time, store the parent unit, the baby unit and the adaptors in a cool, dry place.

## ADULT SUPERVISION

• This baby monitor should be for use by adults only.
• Do not place the baby unit inside the cot or playpen.
• To ensure your children's safety, do not allow them to touch or play with the baby monitor and its accessories. THIS IS NOT A TOY.

## CUSTOMER SERVICE AND PRODUCT WARRANTY

**★ ONE YEAR LIMIT WARRANTY ★**

**PRODUCT WARRANTY**

Thank you for choosing this quality product from VTech. We hope it will bring many hours of entertainment, imaginative play and learning.

1. The product detailed above is covered by a one year warranty from the date of purchase, against any defects in materials or workmanship.
2. The product may be returned to the place of purchase. Alternatively the product can be returned to VTech Electronics Europe plc (see address below), with proof of purchase, without proof of purchase no replacement will be provided.
3. VTech Electronics Europe plc will examine the product and if it is found to be defective due to faulty materials or workmanship, will replace the product at their discretion.
4. If the product covered by this warranty is damaged due to misuse, modification or unauthorised repair, or because of faulty batteries, battery discharge or incorrect electrical connections, then this warranty becomes void.
5. This warranty is personal to the original purchaser and is not transferable.
6. Breakages to the LCD screen are not covered by the warranty.
7. Returns to VTech Electronics Europe plc should include a cheque or postal order for £1.50 towards the cost of return postage and packaging.
8. Products returned to VTech Electronics Europe plc, should be addressed as follows and packed carefully to avoid damage in transit (Please do not include batteries or adaptor). Please include details of the fault together with your name and address.
9. To keep an online record of your warranty, please register your product online at www. vtech.co.uk/warranty

VTech Electronics EU PLC, c/o XPO Logistics, Warehouse 350, Cat & Fiddle Lane, West Hallam, DE7 6HE
THIS WARRANTY IS OFFERED AS AN EXTRA BENEFIT AND DOES NOT AFFECT CONSUMERS' STATUTORY RIGHTS.

This warranty is valid for the UK and Eire only. For products purchased outside the UK and Eire, please contact your local distributor or place of purchase.

**IMPORTANT**
Please retain this booklet with your sales receipt as proof of the date of purchase.

**Customer Service**
Please visit www.vtechphones.eu to contact our Customer Service Department.

## DECLARATION OF CONFORMITY

This product is intended for use within Europe and UK.
This equipment complies with the essential requirements to EU's Radio Equipment Directive (2014/53/EU) and the UK's Radio Regulations 2017 on radio systems and telecommunication equipment.
VTech Telecommunications Ltd. hereby declares that this Video Monitor VM901-1W is in compliance with the essential requirements and other relevant provisions of EU's Radio Equipment Directive (2014/53/EU) and UK's Radio Equipment Regulations 2017.
The Declaration of Conformity for the VM901-1W is available from www.vtechphones.eu.

CE UKCA

## DISPOSAL OF BATTERIES AND PRODUCT

The crossed-out wheelie bin symbols on products and batteries, or on their respective packaging, indicates they must not be disposed of in domestic waste as they contain substances that can be damaging to the environment and human health.

The chemical symbols Hg, Cd or Pb, where marked, indicate that the battery contains more than the specified value of mercury (Hg), cadmium (Cd) or lead (Pn) set out in Battery Directive (2006/66/EC).

The solid bar indicates that the product was placed on the market after 13th August, 2005.

Help protect the environment by disposing of your product or batteries responsibly.

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Manufacturer: VTech Telecommunications Ltd.
23/F., Tai Ping Industrial Centre, Block 1, 57 Ting kok Road, Tai Po, Hong Kong.
Importer: VTech Electronics Europe Plc
Napier Court, Abingdon Science Park, Abingdon, Oxon, OX14 3YT, U.K.