vtech®

RM5755HD

5″ Smart Wi-Fi 1080p Video Monitor

User Guide

This guide contains important information.
Please keep it for future reference.

Contents

Important Safety Instructions

The applied nameplate is located at the bottom of the baby unit's base.

When using your equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following:

1. Follow all warnings and instructions marked on the product.

2. Adult setup is required.

3. **CAUTION:** Do not install the baby unit at a height above 2 metres.

4. This product is intended as an aid. It is not a sub-stitute for responsible and proper adult supervision and should not be used as such.

5. This product is not intended for use as a medical monitor.

6. Do not use this product near water, for example, near to a bath, sink, swimming pool or shower.

7. **CAUTION**: Use only the internally, non-user replaceable battery fitted to the parent unit. There may be a risk of explosion if a wrong type of bat-tery is used for the parent unit. The battery cannot be subjected to high or low extreme temperature and low air pressure at high altitude during use, storage or transportation. Disposal of battery in fire or a hot oven, mechanically crushing or cutting the battery can result in an explosion. Leaving the battery in an extremely high temperature sur-rounding environment can result in an explosion or the leakage of flammable liquid of gas. Battery subjected to extremely low air pressure may result in an explosion or the leakage of flammable liquid or gas. Dispose of used battery according to the instructions.

8. Use only the adaptors included with this product. Incorrect adaptor polarity or voltage can seriously damage the product.

Power adaptor information:
Baby Unit Output: 5V DC 1A
VTech Telecommunications Ltd.
Model: VT05EUK05100
Parent Unit Output: 5V DC 2A
VTech Telecommunications Ltd.
Model: VT07EUK05200

Rechargeable battery information:
3.7V 5000mAh, 18.5Wh Lithium-ion battery
Zhuhai Great Power Energy Co., Ltd.
Model: GSP806090-5Ah-3.7V-1S1P

9. The power adaptor is intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet.

10. For pluggable equipment, the socket-outlet (power adaptor) shall be installed near the equipment and shall be easily accessible.

11. Unplug this product from the wall outlet before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.

12. Do not modify the power adaptors or replace with other adaptors, as this causes a hazardous situation.

13. Do not allow anything to rest on the power cords. Do not install this product where the cords may be walked on or crimped.

14. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply in your home, consult your dealer or electricity supply provider.

15. Do not overload wall outlets or use an extension cord.

16. Do not place this product on an unstable table, shelf, stand or other unstable surfaces.

17. This product should not be placed in any area where proper ventilation is not provided. Slots and openings in the back or bottom of this product are provided for ventilation. To protect them from overheating, these openings must not be blocked by placing the product on a soft surface such as a bed, sofa or rug. This product should never be placed near or over a radiator or heat register.

18. Never push objects of any kind into this product through the slots because they may touch dangerous voltage points or create a short circuit. Never spill liquid of any kind on the product.

19. To reduce the risk of electric shock, do not disassemble this product, but take it to an authorised service facility. Disassembling or removing parts of the product other than via the battery door (if applicable) may expose you to dangerous voltages or other risks. Incorrect reassembling can cause electric shock when the product is subsequently used.

20. You should test the sound reception every time you turn on the units or move one of the components.

21. Periodically examine all components for damage.

22. There is a very low risk of privacy loss when using certain electronic devices, such as baby monitors, cordless telephones, etc. **To protect your privacy, make sure the product has never been used before purchase, reset the baby monitor periodically by powering off and then powering on the units, and power off the baby monitor if you will not use it for some time.**

23. Children should be supervised to ensure that they do not play with the product.

24. The small parts of this monitor can be swallowed by babies or small children. Keep these parts out of reach of children.

25. The product is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

SAVE THESE INSTRUCTIONS

Cautions

- Use and store the product at a temperature between 0°C and 40°C.
- Mishandling batteries can cause burn, fire or explosion hazards.
- Do not expose the product to extreme cold, heat or direct sunlight. Do not put the product close to a heating source.
- ⚠️ Warning—Strangulation Hazard—Children have STRANGLED in cords. Keep this cord out of the reach of children (more than 0.9m away). Do not remove warning label on the adaptor cord.

- Never place the camera unit inside the baby's cot or playpen. Never cover the camera unit or parent unit with anything such as a towel or a blanket.
- Other electronic products may cause interference with your camera unit. Try installing your camera unit as far away from these electronic devices as possible: wireless routers, radios, cellular telephones, intercoms, room monitors, televisions, personal computers, kitchen appliances and cordless telephones.
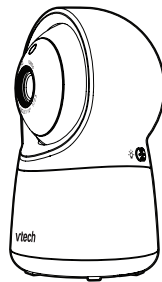
Setup

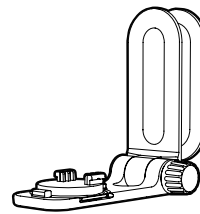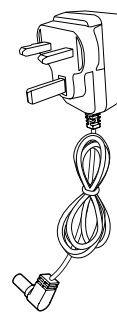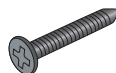## What's Included?

Parent Unit
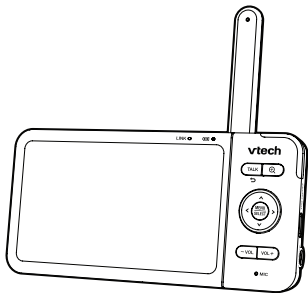
Baby Unit
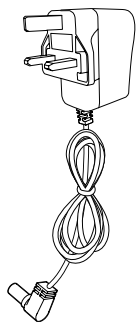
Wall Mount Bracket

Parent Unit Adaptor

Baby Unit Adaptor

Quick Start
Guide

Learn to set up your units and have all detailed instructions on using your audio baby monitor.

 x 2   x 2

Overview

Baby Unit

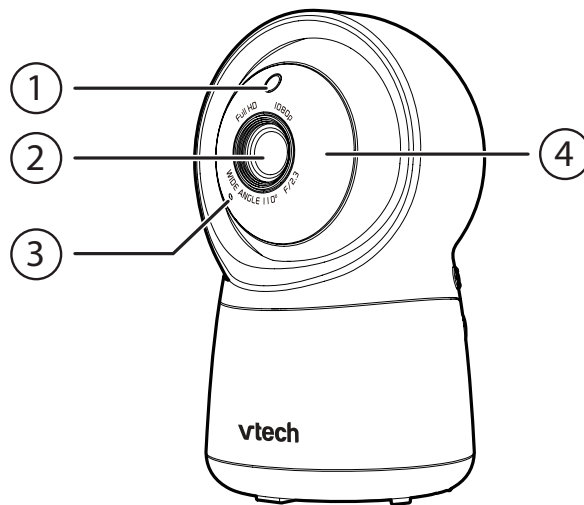|	
1	**Light Sensor**
2	**Camera Lens**
3	**Microphone**
4	**Infrared LEDs** • Allow you to see clearly in dark surroundings.
5	**Speaker**
6	**Night Light Control Key** • Press to turn the night light on or off.
7	**LED Indicator** It is set to off by default. You can turn it on using the app (Setting > Camera Setting > LED status). In Direct Mode: • Orange is steadily on when the baby unit is connecting to the parent unit. • Orange flashes slowly during video streaming. In Wi-Fi Mode: • Green is steadily on when the baby unit is connected to Wi-Fi. • Green flashes slowly during video streaming to Wi-Fi.
8	**ON/OFF Switch** • Power it on or off.
9	**PAIR** • To enter pairing mode, <u>press and hold</u> the **PAIR** key for three seconds until you hear a beep sound. Then follow the app instructions to connect the camera to a 2.4GHz Wi-Fi network. • To reset the baby unit, <u>press and hold</u> the **PAIR** key until you hear a beep sound. Release the **PAIR** key, and then press it again five times until you hear another beep sound. The baby unit will emit another beep when the reset is complete. After that, the baby unit will reboot.
10	**Night Light**
11	**Temperature Sensor**
12	**Wall Mount Slots**
13	**Power Jack**

Parent Unit

1	**LINK LED Light**
	• On when the parent unit is linked to the baby unit.
	• Flashes when the link to the baby unit is lost.
2	🔋 **LED light**
	• On when the parent unit is connected to AC power, and the battery is charging.
	• Flashes when the parent unit battery is low and needs to be charged.
3	**3 - Level Sound Indicator Light**
	The lights indicate different sound levels detected from the baby unit.
	• Green light: low sound level.
	• Green and amber lights: moderate sound level.
	• Green, amber, and red lights: high sound level.
4	**TALK / ↰**
	• <u>Press and hold</u> to talk through the baby unit when 🎤 displays on screen.
	• While in a sub-menu, press to exit.
5	🔍⊕ **Zoom**
	• Press to zoom in/out to different levels.
	🔍1x 🔍2x 🔍4x
6	**⟨ | ∧ | ⟩ | ∨ Arrow keys**
	• Press to navigate leftward, upward, rightward or downward, within the main menu and sub-menus.
	• While viewing zoomed image, press to move the zoomed image leftward, upward, rightward or downward.
7	**MENU | SELECT**
	• Press to enter the main menu.
	• While in a menu, press to choose an item, or save a setting.
8	**− VOL | VOL +** Increase, decrease or mute the parent unit volume.
9	**Microphone**
10	**Speaker**
11	**POWER | LCD ON/OFF**
	• Press and hold to turn on/off the power.
	• Press to turn on/off the LCD screen.
12	**Power Jack**
13	**RESET** Force reboot the parent unit.
14	**Antenna**
15	**Stand**

Parent Unit Icons

Main Menu	Sub-menu	Options

Night light

On/Off
• Toggle the night light on or off.

Colour
• Select a night light colour.
• Customised colour is available if your baby unit is paired with **MyVTech Baby Plus** app.

Brightness
• Adjust the night light brightness.
• Set the brightness to **AUTO** adaptive ambience.

Timer
• Set the timer to turn the night light off after 15, 30 or 60 minutes, or always on.

Melodies and soothing sounds

Play/Stop
• Toggle between play and stop.

Library
• Select to play all melodies, or play one of the five melodies or five soothing sounds.

Camera Volume
• Adjusts baby unit speaker volume.

Timer
• Set the timer to stop playing after 15, 30 or 60 minutes, or play non-stop.

Main Menu	Sub-menu	Options

General settings

Connect to Mobile App
• Instructions for adding baby unit to the mobile app.
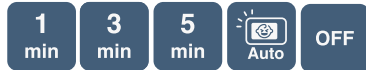
Camera Volume

◀ ▶

• Adjusts baby unit speaker volume.

Screen Brightness

◀ ▶

• Adjusts parent unit screen brightness.

Screen Off Timer

| 1 min | 3 min | 5 min | Auto | OFF |

• Turn the screen off timer **OFF**, or set the screen to turn off after 1, 3 or 5 minutes when no sound is detected.

• Select **AUTO** to set the **Sound Sensitivity** level for auto screen on when a sound is detected over the set level. The screen will turn off after 50 seconds of no sound detection.

Low   Medium   High

Temperature Format
• Set the temperature display format between Celsius or Fahrenheit.

Others
• Reset settings, Software Update.

Alerts Settings

◀)) **Alert Tone** ◀ ▶

• Adjust alerts volume level.

Motion Detect
• Turn the motion detection alert on/off.

• Adjust **Motion Sensitivity** level for waking the parent unit screen.

Low   Medium   High

Temperature
• Turn the temperature alert on/off.

• Select the temperature alert maximum and minimum temperature limits.

Main Menu	Sub-menu	Options
		Low Battery • Toggle the low battery alert on or off.
		Lost Link • Toggle the lost link alert on or off.

Help and info

		Help • Support Information
		How-to Video • Support video
		System Info • System Information
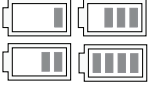
Status Icons

	Direct mode Parent unit and baby unit are connected to each other directly. Signal strength is indicated by the signal icon(s) on the right. The red bar(s) indicates no connection.
	Wi-Fi mode The signal icon(s) on the left indicate the baby unit is connected to a home Wi-Fi network. The red icon(s) indicates no connection.
	Night vision is turned on.
	Motion detection alert is turned on.
	Melodies and soothing sounds are playing.
	Night light is turned on.
	Auto night light brightness is activated.
	Temperature alert is turned on.
	Parent unit is muted.

°C	°C (Blue): Temperature detected is below setting range. °C (White): Temperature detected is within setting range. °C (Orange): Temperature detected is above setting range.
	Battery level indicator
	Low battery indicator

| **Alert Icons** |
|---|
|
Displays when parent unit's battery is low and needs charging. |
| Motion Detected
Displays when motion that exceed the set sensitivity level is detected at a baby unit. |
| Temperature out of range
Displays when baby unit detects temperature reaches or exceeds the set maximum. |
| Temperature out of range
Displays when baby unit detects temperature is at or is lower than the set minimum. |

Connect the Baby Monitor

Notes:

- The rechargeable battery in the parent unit is built-in.
- Use only the power adaptors supplied with this product.
- Make sure the parent unit and the baby unit are not connected to an electronically/timer controlled electric power outlet.
- Connect the power adaptors in a vertical or floor mount position only. The adaptor prongs are not designed to hold the weight of the parent unit and the baby unit, so do not connect them to any ceiling, under-the-table, or cabinet outlets. Otherwise, the adaptors may not properly connect to the outlets.
- Make sure the parent unit, the baby unit and the power adaptor cords are out of reach of children.
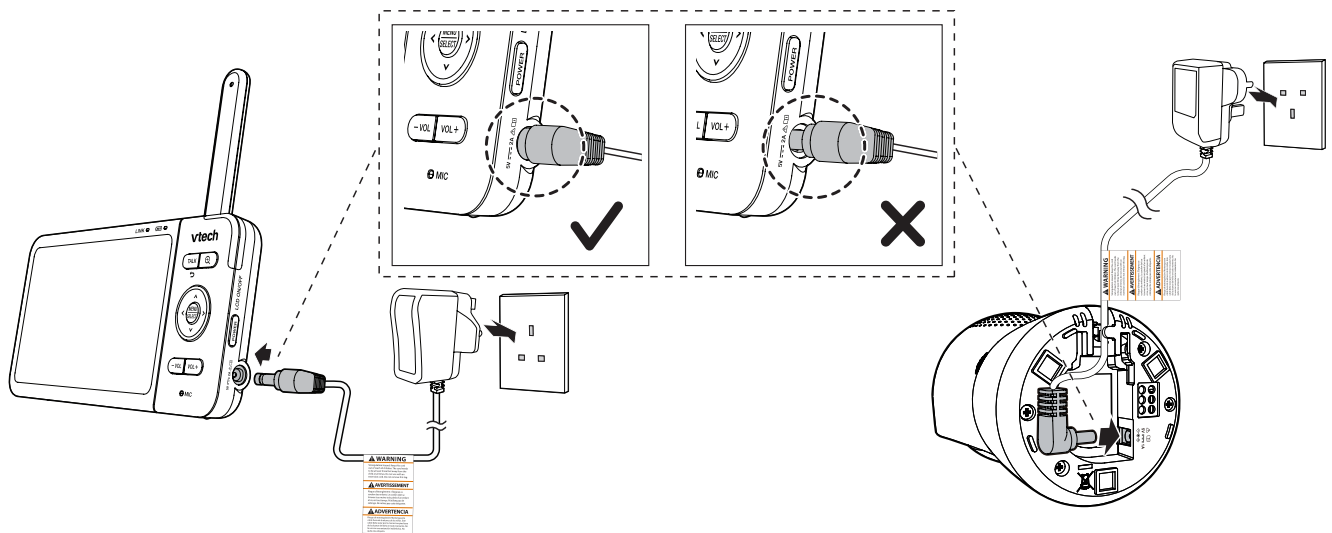
Charge the Parent Unit Battery

The parent unit operates on an internal rechargeable battery or AC power. To continuously monitor your baby, keep the parent unit connected to AC power. When the parent unit is used on the internal batteries, the operating time will vary according to the initial state of charge and the settings.

Notes:

- Before using the baby monitor for the first time, charge the parent unit battery for 12 hours. The red battery LED light flashes during charging. When the parent unit battery is fully charged, the battery LED light and the battery icon segments are solid 🔋.
- The standby time varies depending on your actual use.

The battery icon indicates the battery status (see the following table).

Battery Indicators	Battery Status	Action
The screen displays ⚠️ and ⬜. The 🔋 LED light flashes.	The battery has very little charge and may be used for only a short time.	Charge without interruption (about 30 minutes).
The battery icon segments are solid 🔋.	The battery is fully charged.	To keep the battery charged, connect it to AC power when in use.

Basic Operation

After powering up your video monitor, the parent unit streams live video in Direct mode. We recommend you follow the instructions on screen to set up a home Wi-Fi network connection with your monitor for mobile/tablet remote access and receiving firmware updates. See **Download app for mobile access** in this manual.

Power on/off

1. Slide the **ON** switch to power on or off your baby unit.
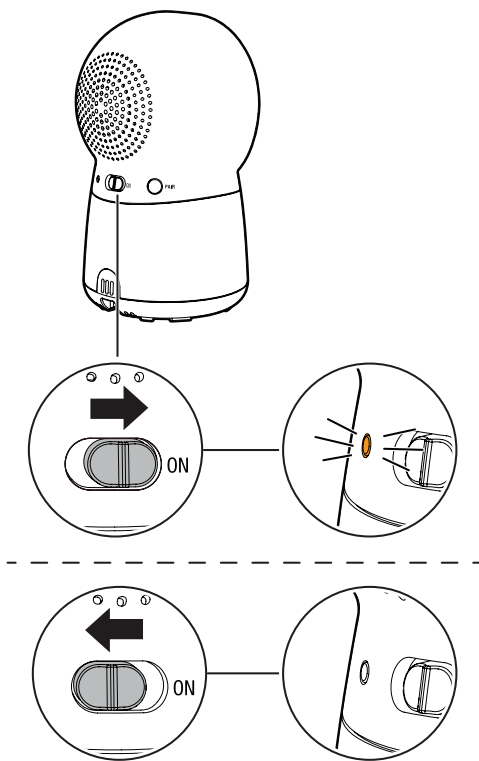
Notes:

- Please peel off the lens/screen protector before use.
- The status LED is set to off by default. You can turn it on using the app (Setting > Camera Setting > LED status).
- When powering up, the baby unit's orange status LED turns on. It will turn off after a while and remain off if the status LED is set to off.
- A steady orange light with no video or audio streaming can indicate a fault condition.
- The baby unit may get warm during use. This is normal.

2. The parent unit turns on automatically after connecting to the power socket, and the welcome screen appears. You can <u>press and hold</u> **POWER** to turn the parent unit on or off.
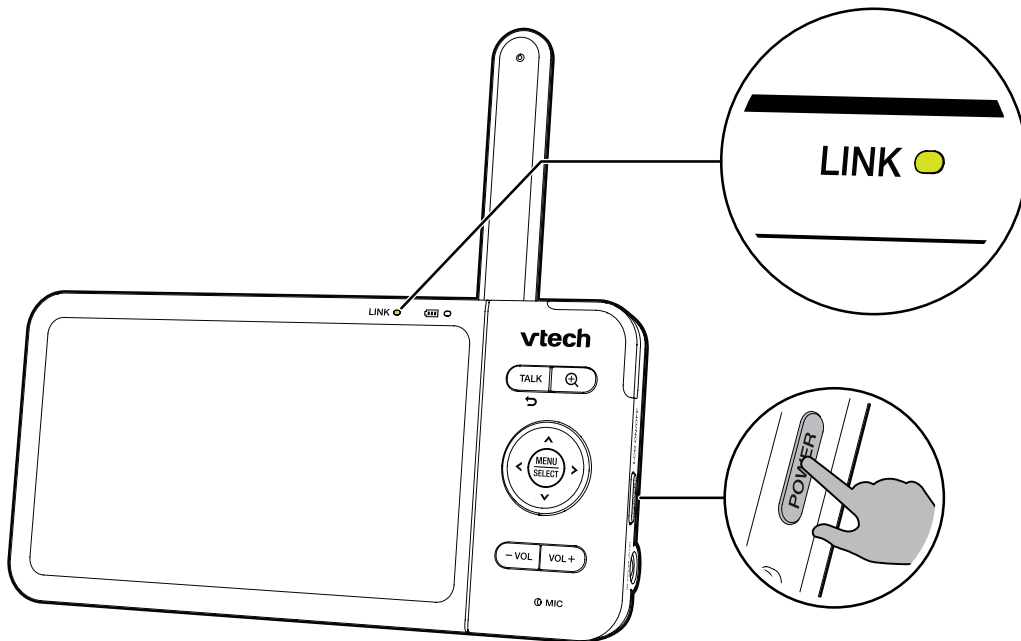
3. Once your baby unit and parent unit are powered on, the parent unit and baby unit will link to each other automatically. When they are connected successfully, the **LINK** LED lights steadily. And your parent unit displays image from the baby unit.

4. For optimum reception, raise the parent unit antenna.
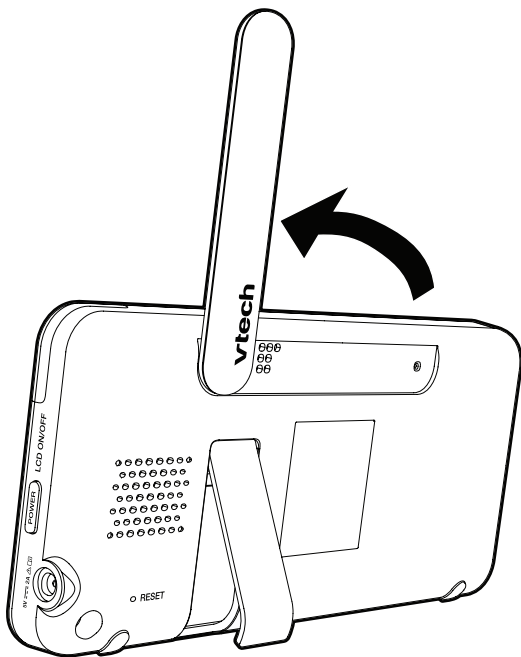
Test the Sound Level and Position the Baby Monitor

Testing the Sound Level of the Baby Monitor

You may test your baby monitor before initial use, and at regular times thereafter.

Note: This baby monitor is intended as an aid. It is not a substitute for proper adult supervision, and should not be used as such.

Caution: For hearing protection, make sure the parent unit is more than 3 metres away from the baby unit. If you hear any feedback noise from the parent unit, move the parent unit further until the noise stops. You can also press **- VOL** on the parent unit to lower or mute the noise.

1. Make sure your baby unit and parent unit are on.

2. Speak towards the microphone of the baby unit, you will hear your voice transmitting from the parent unit.

Tips:

- Increase the parent unit speaker volume if you cannot hear the sounds transmitted from the baby unit.

- If the parent unit is out of range of the baby unit, or the baby unit is out of power, the parent unit beeps, move the parent unit closer to the baby unit.
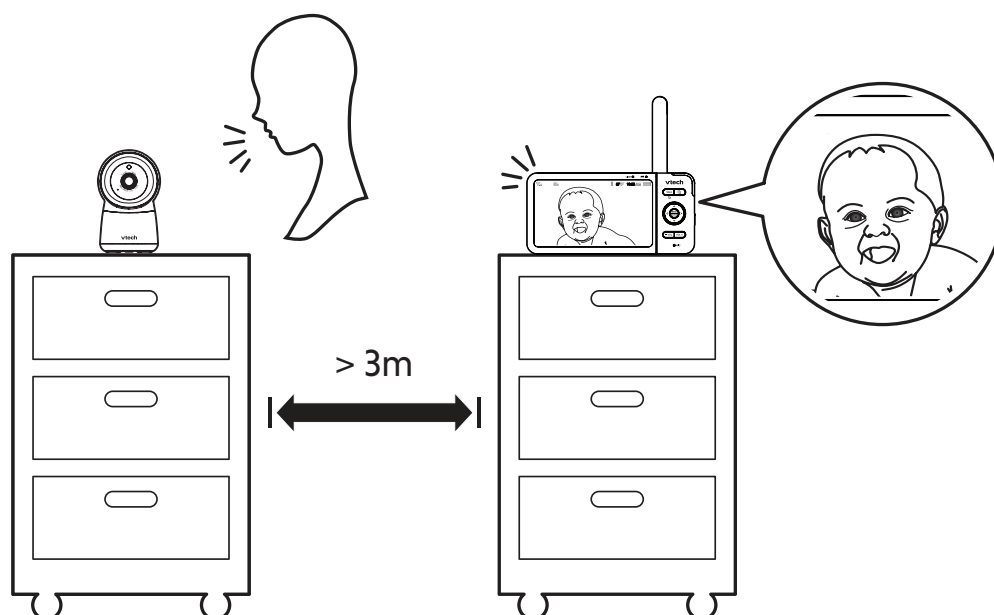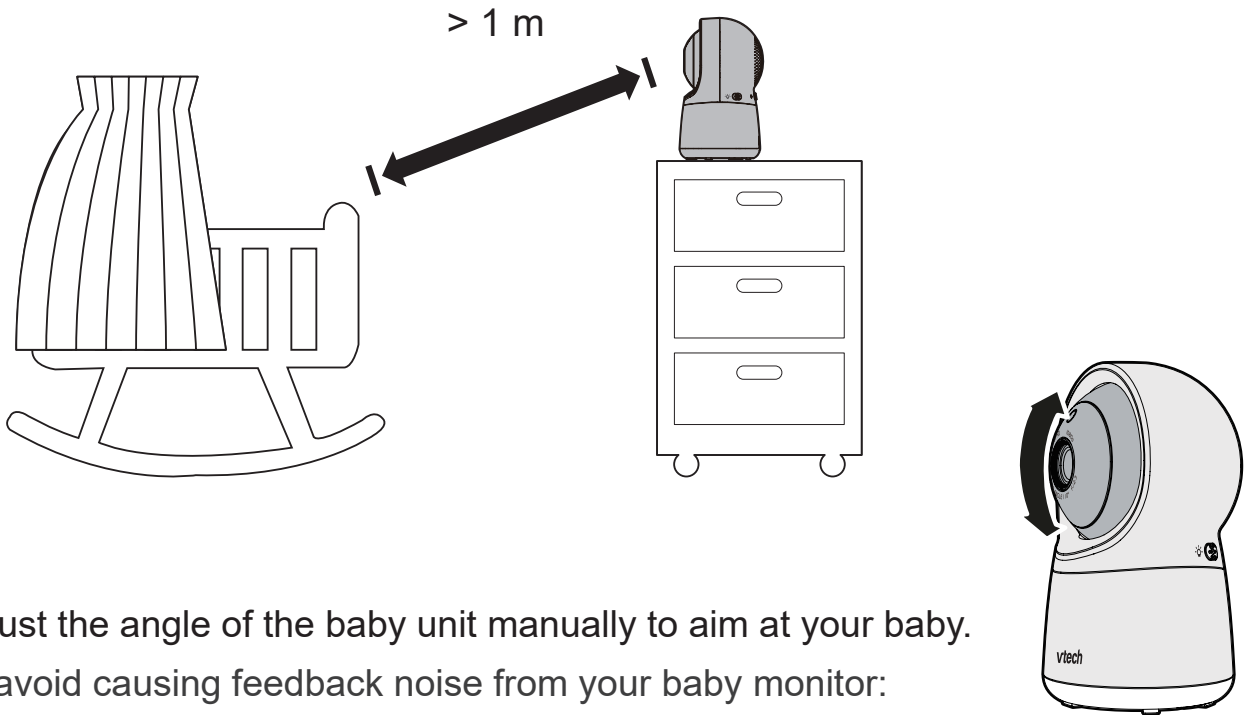
Positioning the Baby Monitor

Caution:

- Keep the baby unit out of the reach of your baby. Never place or mount the baby unit inside the baby's cot or playpen.

- Excessive downward camera tilt may impair night vision and sound reception. If so, please adjust the tilt slightly upward.
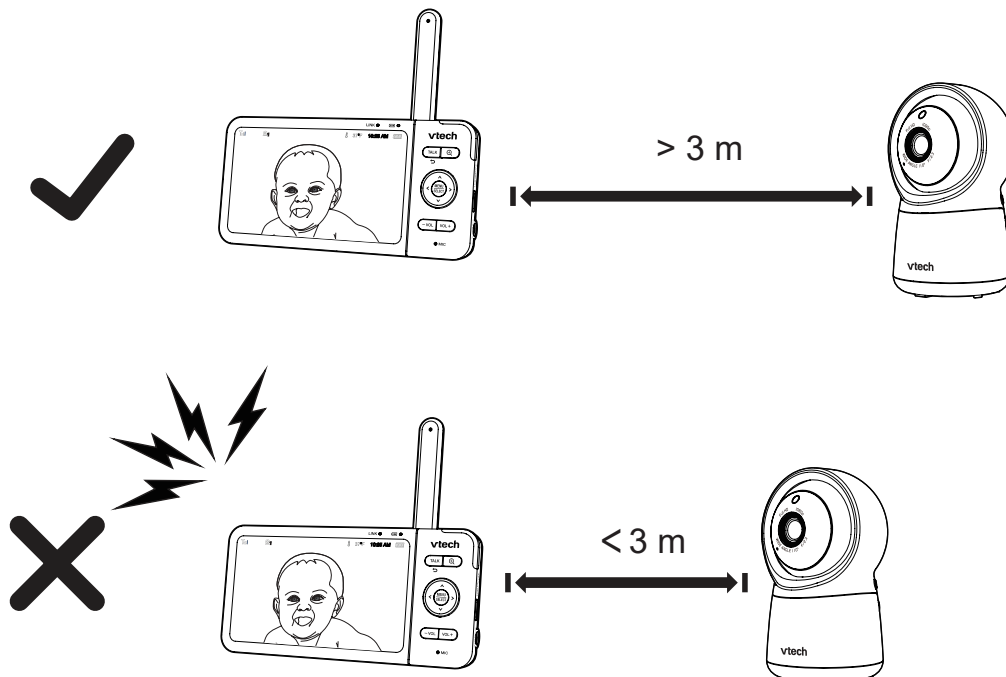
1. Place the baby unit more than 1 metre away from your baby.

> 1 m

2. Adjust the angle of the baby unit manually to aim at your baby.

3. To avoid causing feedback noise from your baby monitor:
   - Make sure your baby unit and parent unit are more than 3 metres apart; **OR**
   - Turn down the volume of your parent unit.

> 3 m

< 3 m

Use the Menu

Press **MENU** on the parent unit to enter the main menu, choose a menu item, or save a setting. You can use the parent unit menu for advanced settings or operations, such as to play or stop the baby unit lullaby, or adjust the baby unit sound sensitivity.

While in the menu:

- Press ﹤ | ⋀ | ﹥ | ⋁ to scroll among the menu options.
- Press **MENU/SELECT** to select an item.
- Press **TALK /** ↰ to return to the previous menu or live video.

Note: When you use **MENU** to finish an operation or setting, press **TALK /** ↰ to exit. If no other operations, it will return to live video mode automatically after 5 seconds.
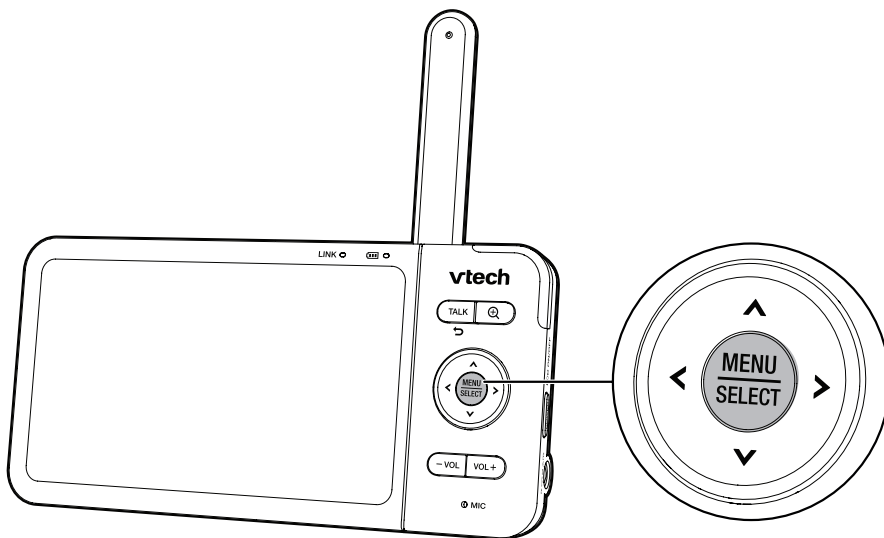

Adjust Parent Unit Speaker Volume

Press **-VOL** / **VOL+** to adjust the parent unit speaker volume level received from the baby unit.


Muted
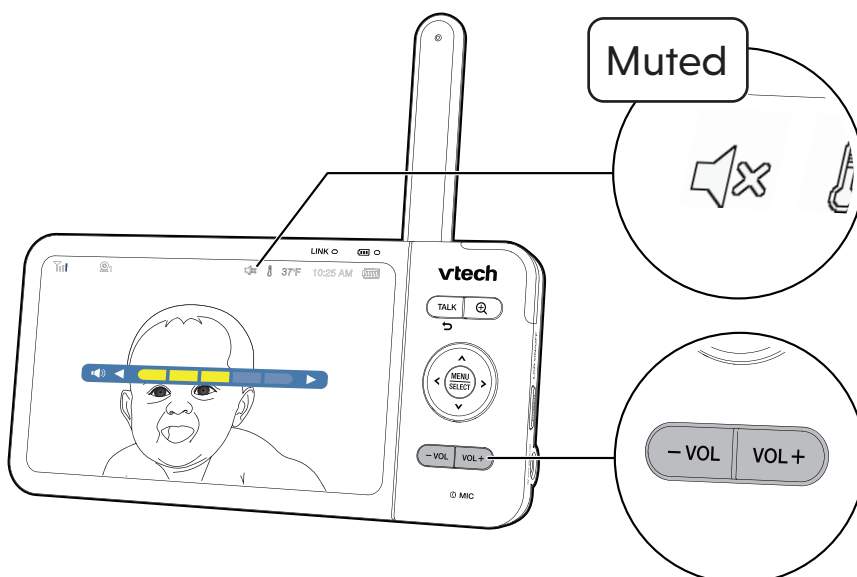
Zoom

How to zoom the camera image:

- Press ⊕ to scroll through 1x, 2x or 4x in a fixed zoom sequence, allowing you to zoom in or out. The displayed zoom icon indicates the level of magnification for the image.
- Press and hold ∧ or ∨ to move the zoomed image upward or downward.
- Press and hold ‹ or › to move the zoomed image leftward or rightward.
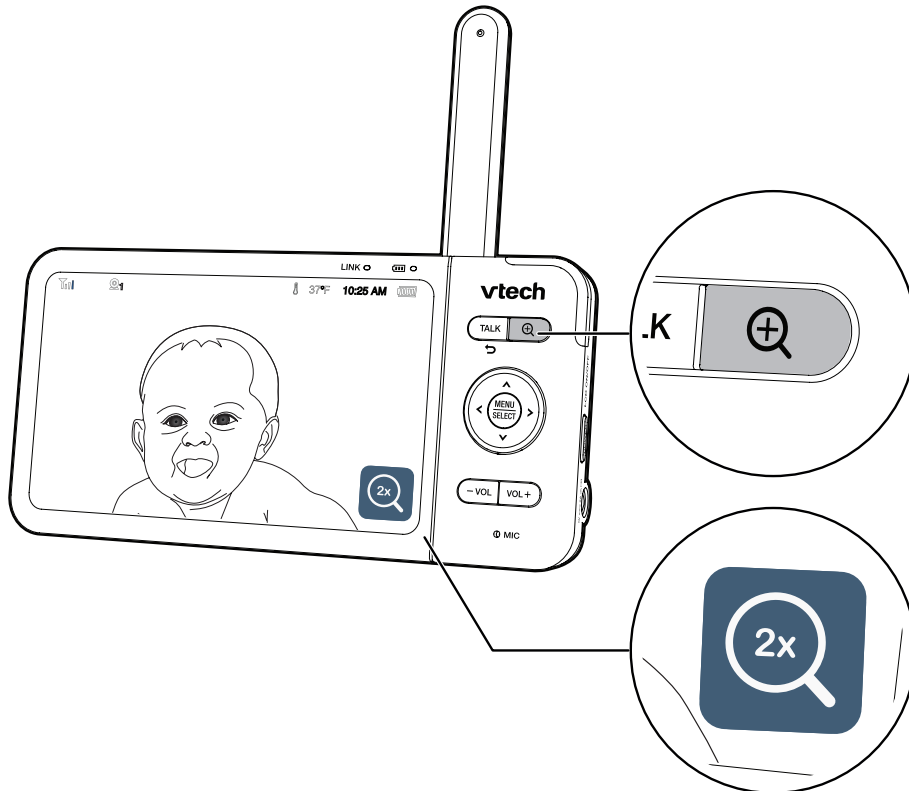
Talk to Your Baby via the Baby Unit

1. <u>Press and hold</u> the **TALK** key.

2. When the [🎤] icon displays on screen, speak to your parent unit. Your voice is transmitted to the baby unit.

3. When finished talking, release the **TALK** key to hear your baby again.

Press and hold
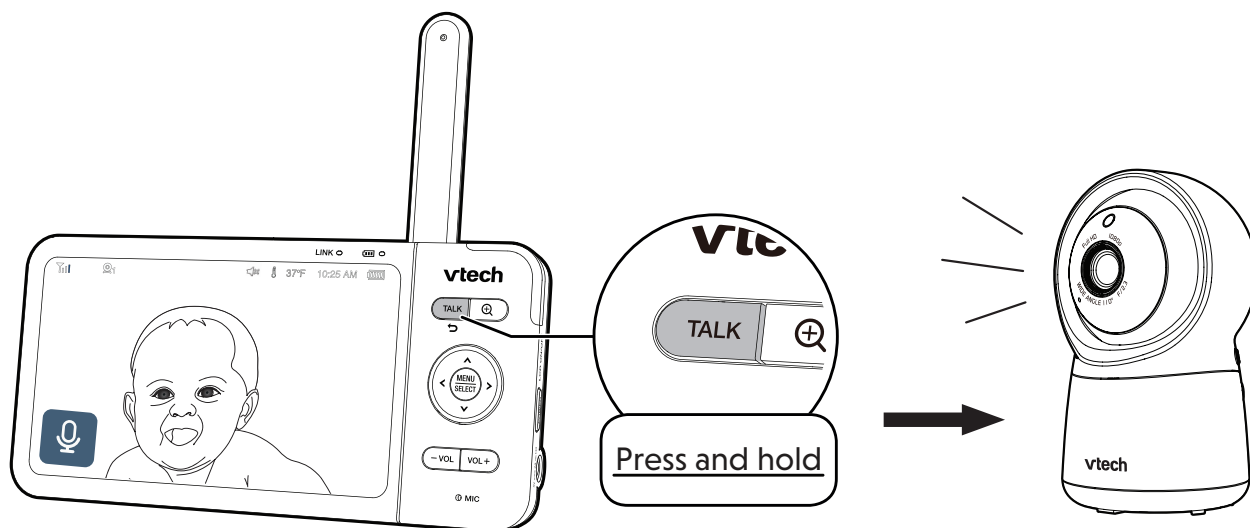
Turn on/off the Parent Unit Screen

You can turn on or off the parent unit screen without powering off the unit. You will still hear sounds from the baby unit.

- Short press **POWER | LCD ON/OFF** on the parent unit to turn off the screen.
- Press any key on the parent unit to turn the screen on again.
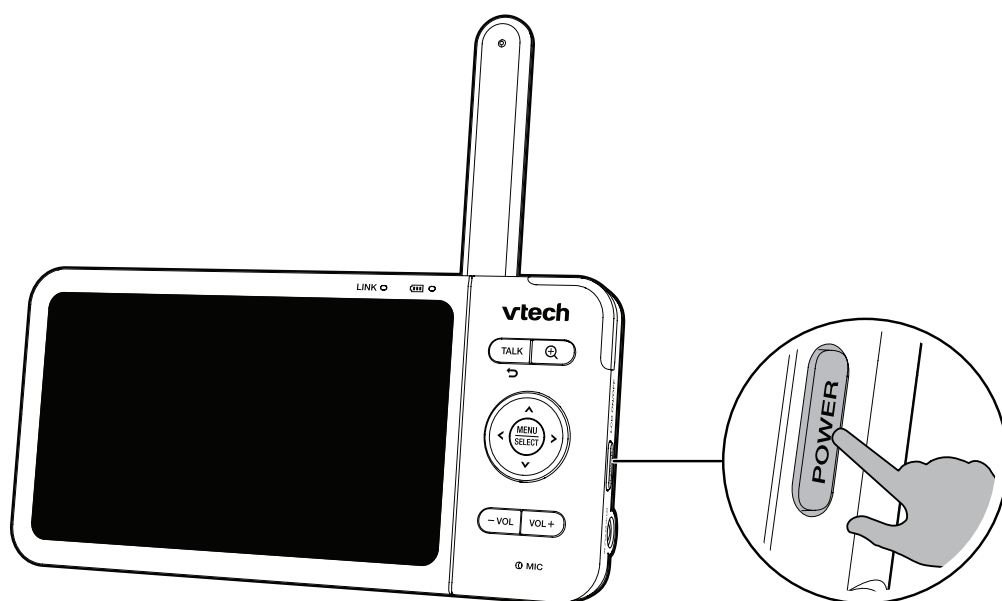
Adjust Parent Unit Screen Brightness

1. Press **MENU/SELECT** to enter the main menu.

2. Press ❯ repeatedly to choose ⚙ **General Settings** menu, press **MENU/SELECT** to enter.

3. Press ❯ repeatedly to select ☀ **Screen Brightness**.

4. Press ❮ or ❯ to adjust ◀ ▯▮▮▮▯ ▶ (Level 1 - Lowest to Level 5 - Highest).

Adjust Baby Unit Speaker Volume

1. Press **MENU/SELECT** to enter the main menu.

2. Press ❯ repeatedly to choose ⚙ **General Settings** menu, press **MENU/SELECT** to enter.

3. Press ❯ to select ◉ **Camera Volume**.

4. Press ❮ or ❯ to adjust ◀ ▯▮▮▮▯ ▶ (Level 1 - Lowest to Level 5 - Highest).

Advanced Operation

How the System Works?

⚙ TIP **To receive product firmware updates, this baby monitor requires connecting to a 2.4GHz home Wi-Fi network.**

Direct mode

Your baby monitor parent unit and baby unit connect to each other in **Direct mode** by default, which allows you to immediately stream video out of the box.

FHSS link
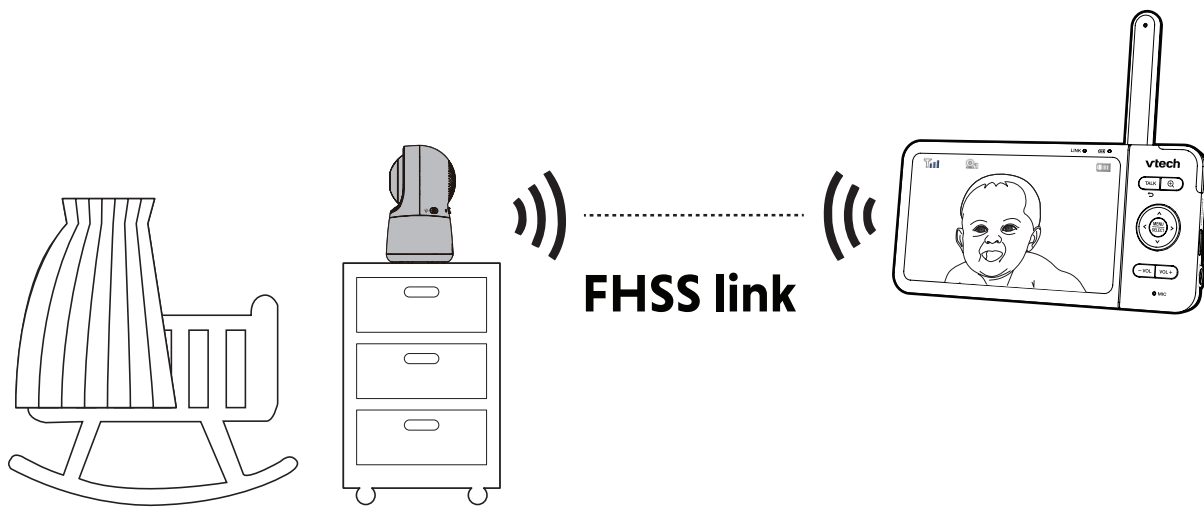
Tip: *You may experience reduced signal strength if your parent unit and baby unit are far apart, or there are obstructing factors, such as internal walls, between them. Move the parent unit closer to the baby unit to improve the signal strength. Ensure the parent unit antenna is raised for optimum reception.*

Wi-Fi mode

To enhance your experience and enjoy seamless live video streaming via your mobile app, and to receive product software updates (when available), we highly recommend setting up your monitor's Wi-Fi connection.

It uses your 2.4GHz home Wi-Fi network to connect your video monitor. It supports live video streaming through the mobile app.

To stream live video remotely with your mobile device, download and install the **MyVTech Baby Plus** mobile app. With the mobile app, your Wi-Fi router (not included) provides internet connectivity to your HD video monitor system. It serves as a communicating channel between your baby unit and mobile device, allowing you to monitor and/or control your baby unit wherever you are. For more details, see **Download app for mobile access** section in this user manual.

Mobile access   **FHSS link**
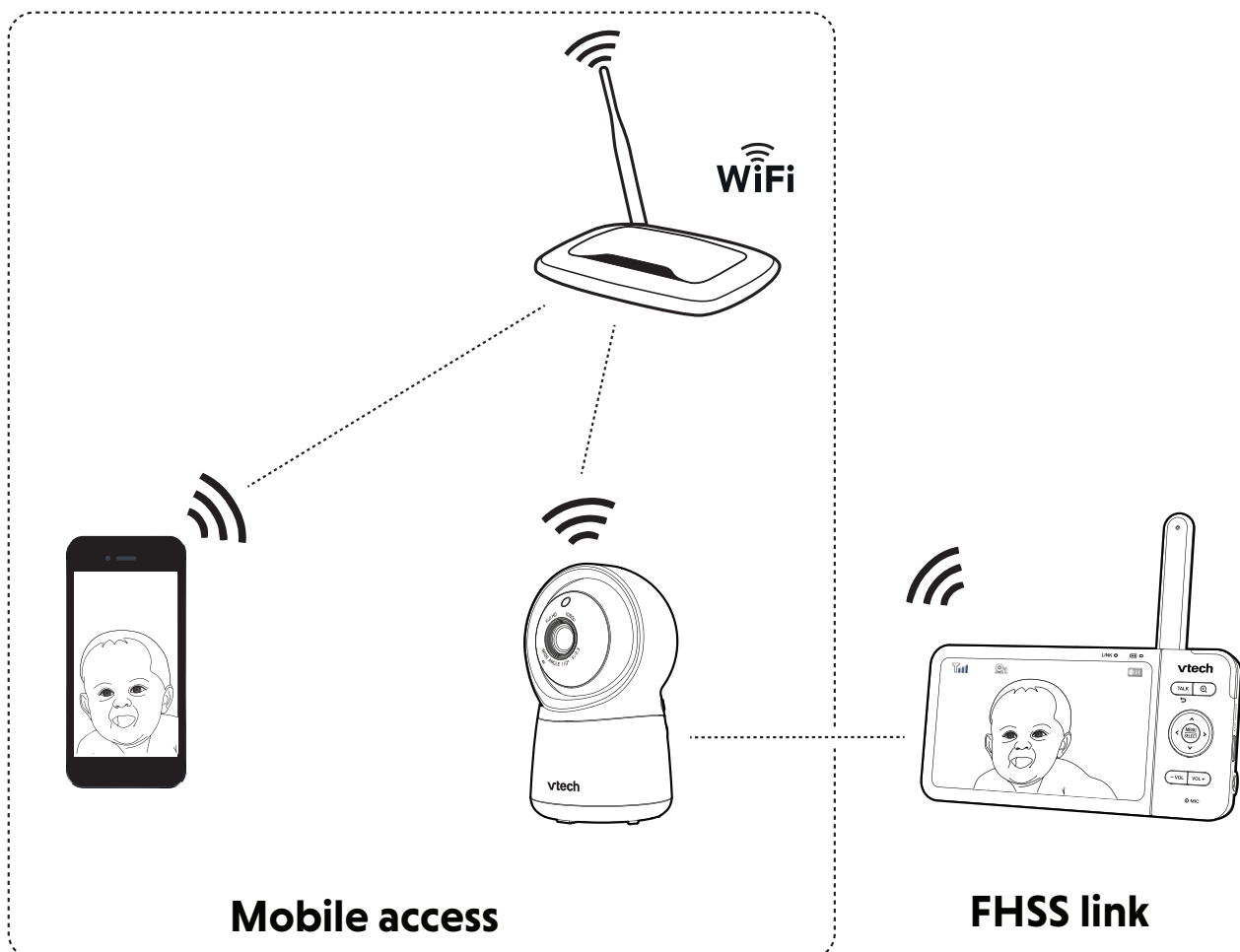
Download App for Mobile Access

Use the **MyVTech Baby Plus** on your mobile device to monitor your baby remotely. Follow the instructions below to set up and pair your baby monitor with the app.

1. Scan the QR code to download the free **MyVTech Baby Plus** mobile app, or search "MyVTech Baby Plus" on App Store or Google Play Store. If you have previously installed the app, ensure that you have the latest version.

   📄 NOTE

   • Make sure your mobile device meets the minimum requirement for the mobile app.

   Minimum requirement

   The mobile app is compatible with:

   • Android™ 9.0 or later; and
   • iOS 14 or later.

2. Tap 🔲 to launch the mobile app on your device and create an account.

3. We recommend that you use common webmail services, such as Google Gmail, to register your user account. Check your email (including the Spam folder) and activate your new account by entering the email verification code. Then, sign in to your account.

4. Ensure that you are connected to a **2.4GHz Wi-Fi network** and have enabled **Bluetooth** and **Location Service** on your device.

5. After signing in to the app, select **Camera(s) with Parent unit** and scan the QR code displayed on the parent unit. To find the QR code, press the **MENU/SELECT** button and go to 🔲 > 🔲 **Connect to Mobile App**.

6. Input the Wi-Fi password.

7. <u>Press and hold</u> the pair key on the baby unit for 3 seconds until you hear the beep sound to enter pairing mode.

8. Select the camera model that appears in the app and wait for the camera to connect. Once connected, it will display a live view preview.

9. Select "**Continue**" and create a profile for your baby (Optional). Now you can start monitoring!

Tips:

Use **Camera Sharing** to instantly share access to the camera. Follow these steps:

1. Go to **Menu** and select **Camera Sharing**.
2. Choose "**Invite People**" and enter the name and email address of the family member's app account.
3. The family member will receive a pop-up notification in the app and can accept the invitation to access the camera.

Test the Best Location for the Baby Unit

If you plan to install your baby unit in a designated location, and use your home Wi-Fi network to connect your video monitor, you need to test which of your selected monitoring areas within the house have good Wi-Fi signal strength. After you have powered on your parent unit, you can use your parent unit's **Wi-Fi signal icon(s)** to assist in checking. Once you have identified the suitable location, you can install your baby unit. Adjust the distance between your baby unit and the Wi-Fi router if needed.

Note: Surroundings and obstructing factors, such as large metallic objects, filing cabinets, long distances, electrical appliances, and internal walls, may reduce Wi-Fi signal.
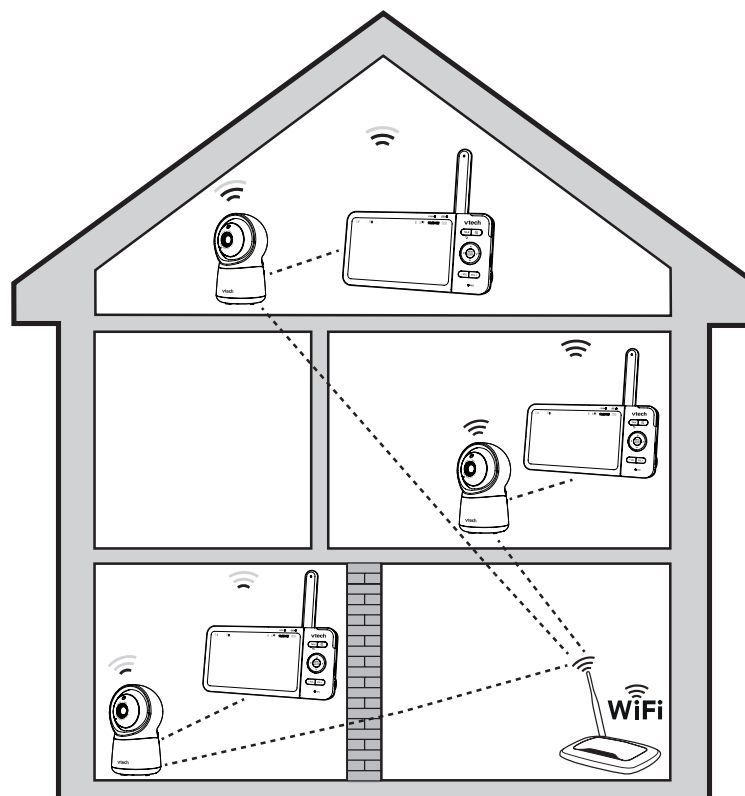
Protect Your Privacy and Online Security

VTech cares about your privacy and peace of mind. That's why we've put together a list of industry-recommended best practices to help keep your wireless connection private and your devices protected when online. We recommend you carefully review and consider complying with the following tips.

Ensure your wireless connection is secure.

- Before installing a device, ensure your router's wireless signal is encrypted by selecting the "WPA2-PSK with AES" setting in your router's wireless security menu.

Change default settings.

- Change your wireless router's default wireless network name (SSID) to something unique.
- Change default passwords to unique, strong passwords. A strong password:
  - Is at least 10 characters long.
  - Is complex.
  - Does not contain dictionary words or personal information.
  - Contains a mix of uppercase letters, lowercase letters, special characters and numbers.

Keep your devices up to date.

- Download security patches from manufacturers as soon as they become available. This will ensure you always have the latest security updates.
- If the feature is available, enable automatic updates for future releases.

Disable Universal Plug and Play (UPnP) on your router.

- UPnP enabled on a router can limit the effectiveness of your firewall by allowing other network devices to open inbound ports without any intervention or approval from you. A virus or other malware program could use this function to compromise security for the entire network.

For more information on wireless connections and protecting your data, please review the following resources from industry experts:

1. Federal Communications Commission: Wireless Connections and Bluetooth Security Tips – *www.fcc.gov/consumers/guides/how-protect-yourself-online*.

2. U.S. Department of Homeland Security: Before You Connect a New Computer to the Internet – *www.us-cert.gov/ncas/tips/ST15-003*.

3. Federal Trade Commission: Using IP Cameras Safely – *https://www.consumer.ftc.gov/articles/0382-using-ip-cameras-safely*.

4. Wi-Fi Alliance: Discover Wi-Fi Security – *http://www.wi-fi.org/discover-wi-fi/security*.

Night Light

You can control the night light remotely on the parent unit or directly on the baby unit.

On the Baby Unit

Press the **Night Light Control Key** ☀ to turn on/off the night light.
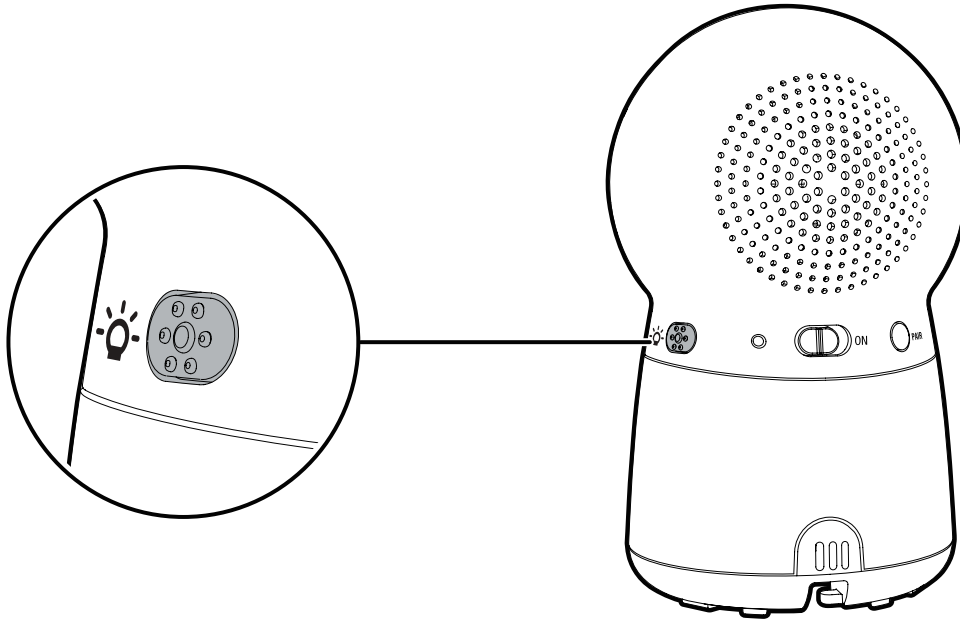
On the Parent Unit

Turn on/off

1. Press **MENU/SELECT**.

2. Press ❯ to go to 💡 **Night Light** menu, then press **MENU** to enter.

3. Press **MENU/SELECT** to toggle on or off the night light. When the night light turns on, the 💡 will appear on the screen.

Change the Night Light Colour

1. Press **MENU/SELECT**.

2. Press ❯ to go to 💡 **Night Light** menu, then press **MENU** to enter.

3. Press ❯ to choose 🎨 **Colour**, then press **MENU/SELECT**.

4. Press the arrow keys ❮ | ∧ | ❯ | ∨ to choose your desired colour, press **MENU/SELECT** to confirm.

Tip: Customised colour is available if your baby unit is paired with **MyVTech Baby Plus** app.

Adjust the Night Light Brightness

1. Press **MENU/SELECT**.

2. Press ❯ to go to 💡 **Night Light** menu, then press **MENU** to enter.

3. Press ❯ to choose ☀ **Brightness**, then press **MENU/SELECT** to enter **Nightlight Brightness** menu.

4. Choose your desired brightness level (**AUTO**-brightness with 💡Ⓐ appears on the screen, and Level 1 - dimmest to Level 5 - brightest), then press **MENU/SELECT**.

Set the Night Light Timer

1. Press **MENU/SELECT**.

2. Press ❯ to go to 💡 **Night Light** menu, then press **MENU** to enter.

3. Press ❯ to choose ⏱ **Timer**, then press **MENU/SELECT** to enter **Nightlight Timer** menu.

4. Choose your desired timer (15 mins, 30 mins or 60 mins) to turn the night light off, then press **MENU/SELECT** to confirm. Or select 🔄 to keep the night light always on.

Melodies and Soothing Sounds

There are 5 melodies and 5 soothing sounds in the baby monitor for you to comfort your baby with.

Play the Melodies and Soothing Sounds

1. Press **MENU/SELECT** to enter the main menu.

2. Press ❯ to navigate, then press **MENU/SELECT** to enter 🎵 **Melodies & Soothing Sounds** menu.

3. Select ▶ or ◼ and press **MENU/SELECT** to toggle between play and stop.

4. Select 🎵 **Library** and press **MENU/SELECT** to enter, press the arrow keys ❮ | ∧ | ❯ | ∨ to choose your desired melodies and soothing sounds, or select 🎵↻ to play all, then press **MENU/SELECT** to play, 🎵 appears on the screen.

5. Select 📷 **Camera Volume** and press ❮ or ❯ to adjust baby unit speaker volume ◀ ▮▮▮▮ ▯▯ ▶ .

6. Select ⏱ **Timer**, press **MENU/SELECT** to enter. Press ❮ or ❯ to choose your desired timer (15 mins, 30 mins or 60 mins) to stop playing, then press **MENU/ SELECT**. Or select ↻ to play non-stop.

Sound, Motion, Temperature Alerts

Set Screen Off Timer

You can set a specific time interval, if no keys have been pressed on the parent unit, the screen will turn off (goes to sleep) to save power. You can still hear sounds from the baby unit when the screen turns off.

When **Auto** is selected, the parent unit screen stays off to save power when the baby unit detects sounds that are lower than the set sensitivity level. Once the baby unit detects sounds that are louder than the set sensitivity level, the parent unit screen turns on automatically. It will then turn off again after 50 seconds if the sounds detected are lower than the set sensitivity level.

1. Go to ⚙ **General Settings** menu.
2. Go to Z^z **Screen Off Timer**.
3. Select your desired timer (**1 min**, **3 min** or **5 min**) to turn the screen off, or select **OFF** to keep the screen on always.
4. Select 📷 to adjust the **Sound Sensitivity Level**.

Adjust Sound Sensitivity Level

Sound Sensitivity Level	Low	Medium	High
Description	The parent unit screen turns on only for loud crying or screeching sounds from your baby. The parent unit screen remains off when your baby makes soft sounds.	The parent unit screen turns on for babbling and louder sounds from your baby. The parent unit screen remains off when your baby makes soft sounds.	The parent unit screen turns on for very quiet sounds, including background noises from your baby's room.

Motion Detect

You can turn on **Motion Detect** and adjust the baby unit's **Motion Sensitivity Level** to only detect your set level of motion. If you have turned on **Motion Detect**, when the baby unit detects motions that exceed the set level, the parent unit screen turns on if it has been switched off or dimmed, the parent unit beeps, and an alert will display on the screen. You will immediately be able to see your baby.

Set Motion Detect

1. Go to 🔲 **Alerts Settings** menu.

2. Enter 📶 **Motion Alert settings** menu.

3. Press **MENU/SELECT** to toggle on/off **Motion Alert**. 🏃 appears on the screen when the alert is turned on.

4. Select **Motion Sensitivity**, then select the sensitivity level.

Motion Sensitivity Level	Low	Medium	High
Description	The parent unit screen turns on only for large motions, such as children running or jumping around.	The parent unit screen turns on for normal daily motions, such as people walking around the house.	The parent unit screen turns on for small motions, such as yawning or stretching.

Temperature

To ensure your baby remains comfort at all time, the baby monitor allows you to monitor the room temperature detected by the baby unit. The parent unit's status bar will continuously display the current room temperature.

If the detected temperature falls outside the preset range and the temperature alert is activated, the parent unit will emit a beep and display an alert message.

The minimu temperature can be set between **10°C** and **20°C**.

The minimu temperature can be set between **22°C** and **37°C**.

It is recommended to set the comfort room temperature between **20°C** and **25°C**.

Set the Temperature Alert

1. Go to [icon] **Alerts Settings** menu.

2. Enter [icon] **Temperature Alert Settings** menu.

3. Press **MENU/SELECT** to toggle on/off **Temperature Alert**. [icon] appears on the screen when the alert is turned on.

4. Set the **Maximum** and **Minimum Temperature**.

Set the Temperature Format

1. Go to the [icon] **General Settings** menu on the parent unit.

2. Go to [icon] **Temperature Format**.

3. Select temperature display format (**°F** or **°C**).

Low Battery and No Link Alerts

Adjust the Alert Volume

1. Press **MENU | SELECT** to enter the main menu.
2. Press ❯ to go to [⊡] **Alerts Settings** menu.
3. Press ⋀ repeatedly to select [🔊 ◀ ▭▭ ▶].
4. Press ❮ or ❯ to adjust the alert volume level.

Turn on/off Low Battery and No Link Alerts

1. Go to [⊡] **Alerts Settings** menu, press **MENU | SELECT** to enter.
2. Press ❯ repeatedly to select [🔋] **Low Battery** or [📶] **Lost Link**.
3. Press **MENU | SELECT** to toggle on or off.

Night Vision

The baby unit has infrared LEDs that allow you to see your baby clearly at night or in a dark room. When the baby unit detects low light levels, the infrared LEDs are switched on automatically. The images from the baby unit are in black and white, and ☾ appears on the parent unit screen.
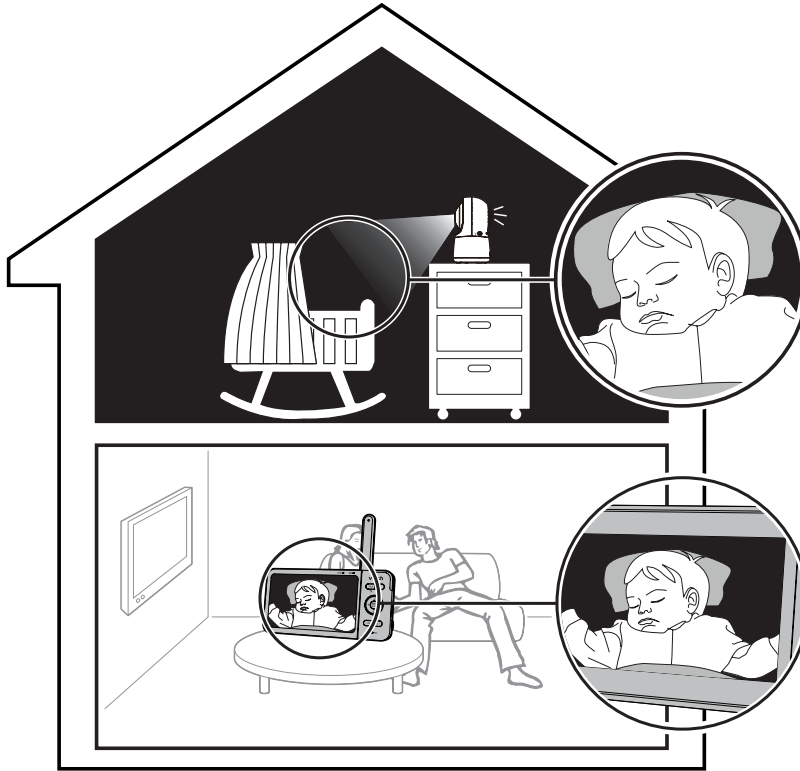
Notes:

- A **click sound** from the baby unit is a normal occurrence that happens when your unit adapts to the environment lighting conditions.

- To achieve accurate and high quality video feeds, your baby unit is equipped with an Infrared cut-off filter lens that optimises colour accuracy in bright, day-time environments. When the environment turns dark at night, this filter lens is withdrawn to enhance night vision quality. The brief **click sound** you hear is from the filter lens activating/deactivating as the unit switches from day to night vision (and vice versa).

Tip: Depending on the surroundings and other interfering factors, for example, lighting, objects, colours and backgrounds, the image quality may vary. Adjust the baby unit angle or place the baby unit at a higher location to prevent glare and a blurred display.

Reset

On Parent Unit

To restore the parent unit to its default settings, you can reset it by inserting a pin or paper clip into the **RESET** hole on the back of the parent unit and gently press the button inside.
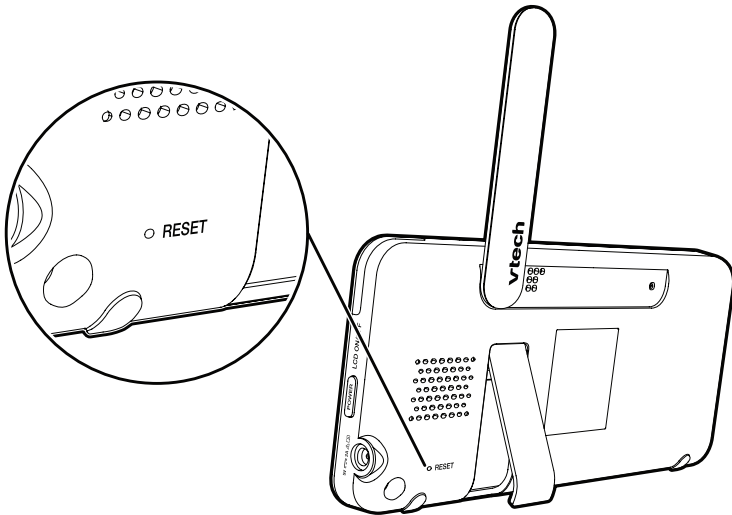
Alternatively, you can reset your parent unit by accessing the menu, selecting [⚙] > [▦] **Others**, and finally choosing **Reset Settings**.

On Baby Unit

To reset the baby unit, press the **PAIR** key until you hear a beep sound. Release the key and then short press it repeatedly until you hear the second beep. Shortly after, the baby unit will emit the third beep, indicating that it is rebooting to complete the reset process.
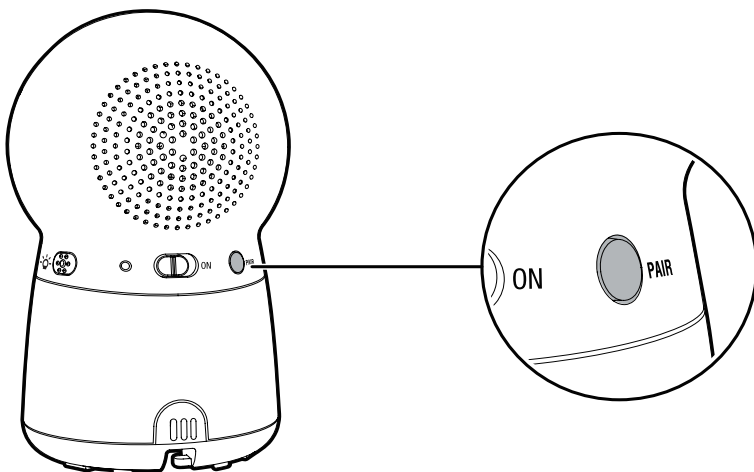
Software and Firmware Update

To ensure that your baby monitor is always at its best performance, the parent unit will prompt you to update its software and the baby unit firmware when there are new versions available.

You can check if your device is running on the latest software or to update your device software manually:

1. Press **MENU | SELECT** to enter the main menu.

2. Press ❯ to go to ⚙ **General Settings** menu, press **MENU | SELECT** to enter.

3. Select ▦ **Others**, then select **Software Update**.

4. Follow the instructions on the parent unit screen to update your baby monitor. If you skip the updates, the parent unit and baby unit will be updated automatically when the parent unit is powered off, and then powered on again.

Additional Information

Wall Mount (Optional)

Notes:

- Check the reception strength and baby unit camera angle before drilling any holes.
- The types of screws and anchors you need depend on the composition of the wall. You may need to purchase the screws and anchors separately to mount your baby units.

1. Place the wall mount bracket on a wall and then use a pencil to mark two holes in parallel. Remove the wall mount bracket and drill two holes in the wall (7/32 inch drill bit).
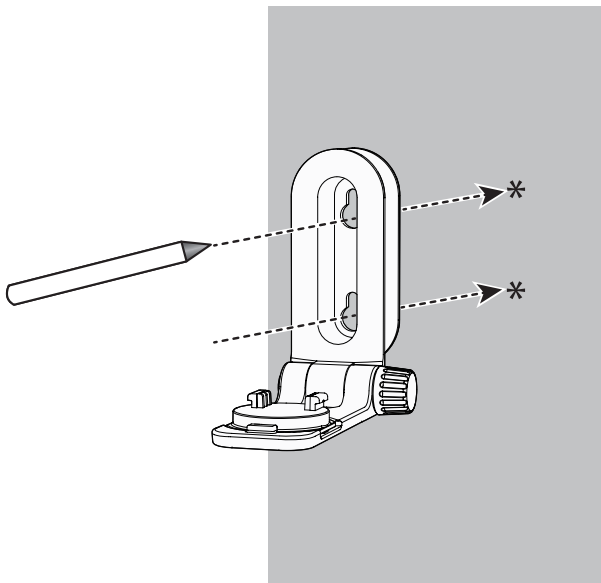
2. If you drill the holes into a stud, go to step 3.

If you drill the holes into an object other than a stud, insert the anchors into the holes. Tap gently on the ends with a hammer until the anchors are flush with the wall.
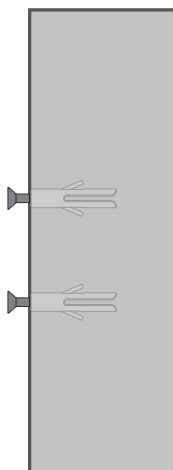
3. Align the wall mount bracket and screws with the holes in the wall as shown. Tighten the screw in the middle hole first, so that the wall mount bracket position is fixed. You can tighten the other screw in the top hole.

OR

Insert the screws into the holes and tighten the screws until only 1/4 inch of the screws are exposed.

OR
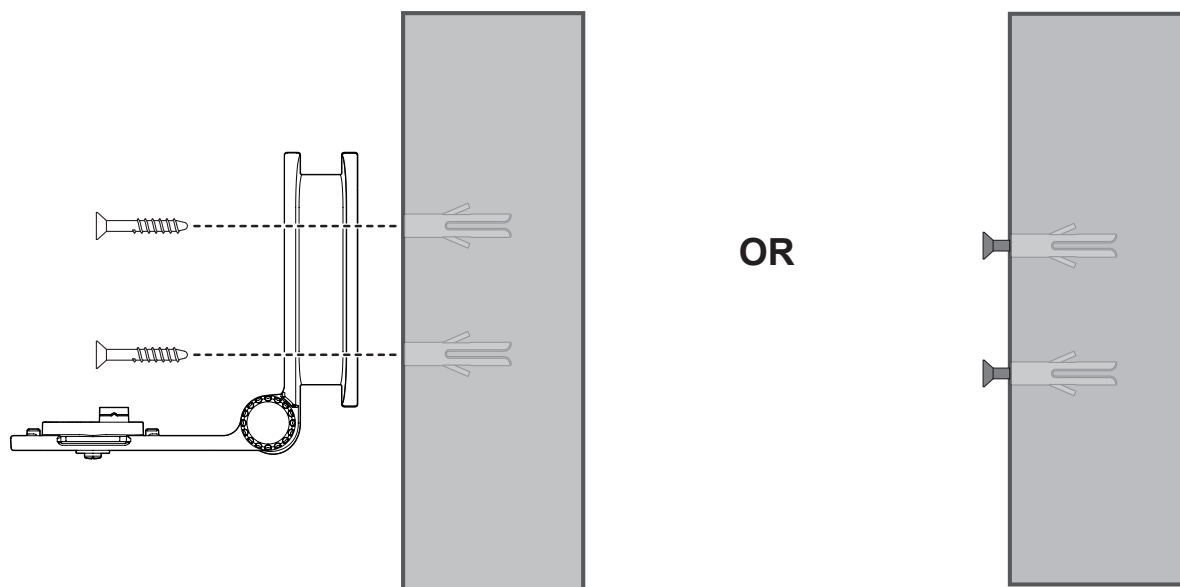
4. Place the baby unit on the wall mount bracket, and then slide it forward until it locks into place. Connect the power adaptor to the baby unit and a power supply.
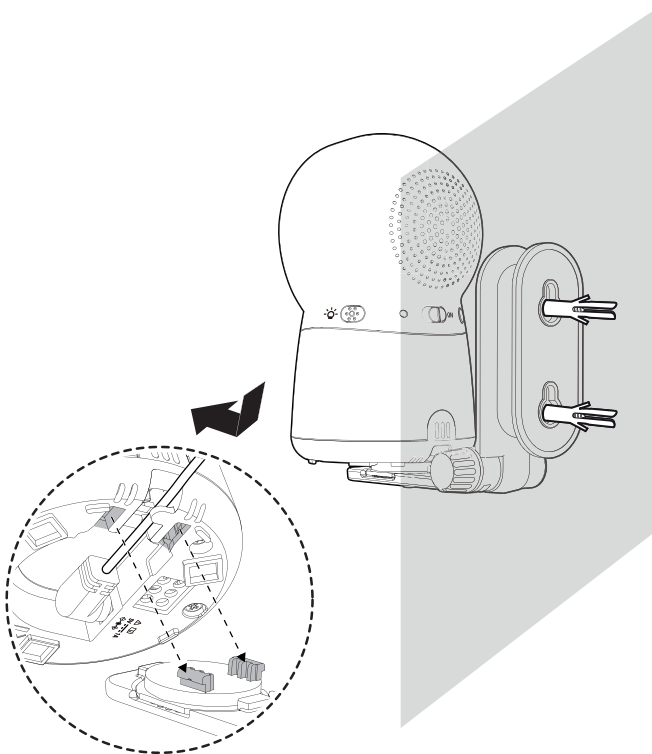
OR

Place the baby unit on the wall mount bracket, and then slide it forward until it locks into place. Align the holes on the wall mount bracket with the screws on the wall, and slide the wall mount bracket down until it locks into place.
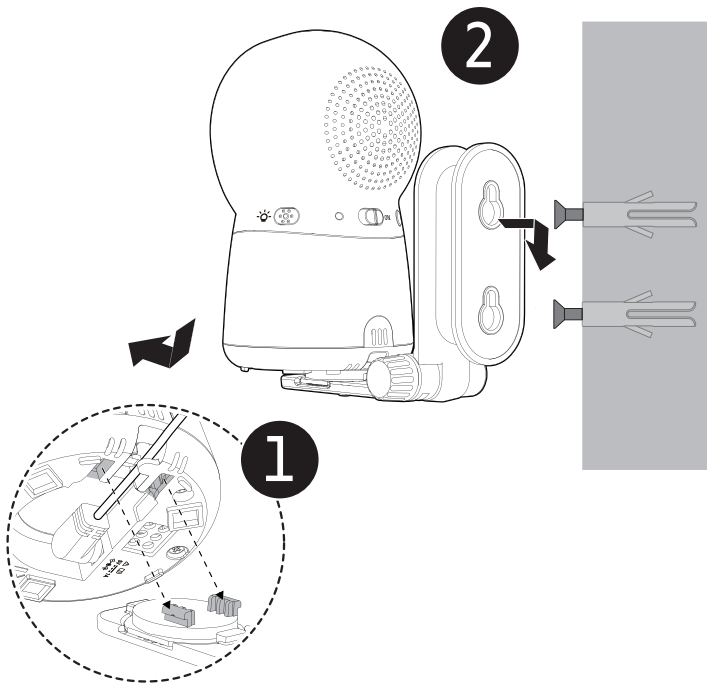
5. You can maximise your baby unit's viewing angles by tilting the wall mount bracket. Hold the baby unit, and then rotate the knob in an anticlockwise direction. This will loosen the joint of the wall mount bracket.
Tilt your baby unit up or down to adjust to your preferred angle. Then, rotate the knob in a clockwise direction to tighten the joint and secure the angle.
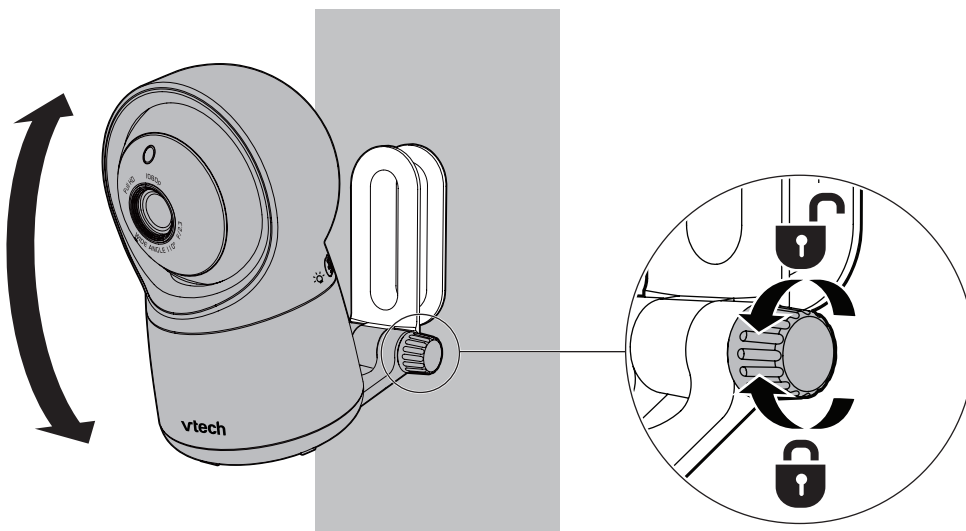
Frequently Asked Questions

Below are the questions most frequently asked about the baby monitor.

Can I turn the parent unit display screen off but keep hearing sounds from the baby unit?	Yes, press **POWER | LCD ON/OFF** on the parent unit to turn off the screen. The parent unit display will also dim automatically after being inactive for some time. In both instances, you will still be able to hear all sounds from the baby unit. Press any key to turn the screen back on.
Why is the baby unit not responding normally?	Try the following (in the order listed) for a common cure: 1. Disconnect the power to the baby unit. 2. Wait a few minutes before connecting power back to the baby unit. 3. Reboot/Reset the parent unit.
Why is my screen in black and white?	The baby unit has a light sensor that measures ambient light. When the ambient light is dim, such as during night time or in a dark room, the baby unit activates its infrared LEDs, and displays the camera images in black and white night vision.
Why does my baby unit show offline? Why is the connection lost every now and then?	The baby unit may have lost connection to the Wi-Fi router. Check your network and router settings.
	Other electronic products may cause interference with your baby unit. Try installing your baby unit as far away from these electronic devices as possible.
Why can't I hear a sound/ Why can't I hear my baby crying?	The parent unit speaker volume may be too low. Press **VOL +** on the parent unit to increase the volume.

Maintenance

To keep this product working well and looking good, follow these guidelines:

- When you are not going to use the video monitor for some time, store the parent unit, the baby unit and the adaptors in a cool and dry place.
- Avoid placing it near heating appliances and devices that generate electrical noise (for example, motors or fluorescent lamps).
- DO NOT expose it to direct sunlight or moisture.
- Avoid dropping the product or treating it roughly.
- Clean with a soft damp cloth.
- DO NOT immerse the parent unit and the baby unit in water and do not clean under running water.
- DO NOT use solvents, household cleaning sprays, or liquid cleaners.
- Make sure the parent unit and the baby unit are dry before you connect to the mains again.

Storage

When you are not going to use the video monitor for some time, store the parent unit, the baby unit and the adaptors in a cool, dry place.

Technical Specifications

Frequency	Baby unit: 2402 - 2480 MHz (cover all WiFi, FHSS, BLE)
	Max Transmit power is 10mW (cover all WiFi, FHSS, BLE)
	Parent unit: 2406 - 2475 Mhz Max Transmit power is 100mW
LCD	5'' Colour LCD
	(IPS 1280 x 720 pixels)
Nominal effective range	Actual operating range may vary according to environmental conditions at the time of use.
Power requirement	Baby unit power adaptor: Output: 5V DC, 1A
	Parent unit power adaptor: Output: 5V DC, 2A
	Parent unit battery: 3.7V 5000mAh, 18.5Wh Lithium-ion battery

Declaration of Conformity

This product is intended for use within Europe and UK.

This equipment complies with the essential requirements to EU's Radio Equipment Directive (2014/53/EU) and the UK's Radio Regulations 2017 on radio systems and telecommunication equipment.

VTech Telecommunications Ltd. hereby declares that 7" Smart Wi-Fi 1080p Pan & Tilt Monitor RM5755HD is in compliance with the essential requirements and other relevant provisions of EU's Radio Equipment Directive (2014/53/EU) and UK's Radio Equipment Regulations 2017.
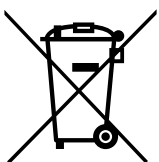
The Declaration of Conformity for the RM5755HD is available from www.vtechphones.eu.

Disposal of Batteries and Product

The crossed-out wheelie bin symbols on products and batteries, or on their respective packaging, indicates they must not be disposed of in domestic waste as they contain substances that can be damaging to the environment and human health.

The chemical symbols Hg, Cd or Pb, where marked, indicate that the battery contains more than the specified value of mercury (Hg), cadmium (Cd) or lead (Pn) set out in Battery Directive (2006/66/EC).

The solid bar indicates that the product was placed on the market after 13th August, 2005.

Help protect the environment by disposing of your product or batteries responsibly.

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Customer Service and Product Warranty

PRODUCT WARRANTY

ONE YEAR PRODUCT WARRANTY

Thank you for choosing this quality product from VTech.

1. The product detailed above is covered by a one year warranty from the date of purchase, against any defects in materials or workmanship.

2. The product may be returned to the place of purchase.

3. If the product covered by this warranty is damaged due to misuse, modification or unauthorized repair, or because of faulty batteries, battery discharge or incorrect electrical connections, then this warranty becomes void.

4. This warranty is personal to the original purchaser and is not transferable.

5. Breakages to the LCD screen are not covered by the warranty.

   Email: service-ukbm@vtechphones.eu

VTech Electronics Europe Plc, c/o XPO Logistics, Warehouse 350, Cat & Fiddle Lane, West Hallam, DE7 6HE

THIS WARRANTY IS OFFERED AS AN EXTRA BENEFIT AND DOES NOT AFFECT CONSUMERS' STATUTORY RIGHTS.

This warranty is valid for the UK and Ireland only. For products purchased outside the UK and Ireland, please contact your local distributor or place of purchase.

IMPORTANT

Please retain your sales receipt as proof of the date of purchase.

Manufacturer: VTech Telecommunications Ltd.
23/F., Tai Ping Industrial Centre, Block 1, 57 Ting Kok Road, Tai Po, Hong Kong.

Importer: VTech Electronics Europe Plc.
Napier Court, Abingdon Science Park, Abingdon, Oxon, OX14 3YT.

Customer Support

Find the answer to your questions. Get assisted at your own pace using our knowledge-rich full Online Manual.
Scan the QR code to access the website or visit www.vtechphones.eu