RM7768HD

7" Touch Screen Wi-Fi 1080p Pan & Tilt Monitor

vtech

Quick start guide

Congratulations

on purchasing your new VTech product. Before using this baby monitor, please read the Important safety instructions.

hat does HD Video Monitor do?

VTech 7" Touch Screen Wi-Fi 1080p Pan & Tilt Monitor allows you to stay close to your baby when you are on the move or away. This monitor is Wi-Fi enabled, using your home wireless network to stream live video and audio through the 1080p baby unit and 7-inch colour screen parent unit. It allows you to maintain a constant connection to your baby.

You can also monitor from your smartphone and mobile tablet.

VTech 7" Touch Screen Wi-Fi 1080p Pan & Tilt Monitor uses MyVTech Baby Pro app to let you instantly see and hear what's happening with your baby from anywhere in the world. The app can be downloaded from the App Store or the Google Play[™] Store.

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Power requirement	Baby unit power adaptor: Output: 5V DC, 1A. Parent unit power adaptor: Output: 5V DC, 2A. Parent unit battery: 3.7V 5000mbh, 18.5Wh Lithium-ion battery
Nominal effective range	Actual operating range may vary according to environmental conditions at the time of use.
	(sləxiq 008x082L 2ql)
гср	7" Colour LCD
slannehJ	73
	(Wm00L) WL.0 :vettimsnert edt yd besu rewoq mumixeM
Frequency	2412 - 2472 MHz

IMPORTANT SAFETY INSTRUCTIONS

When using your equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock

and injury, including the following: Follow all warnings and instructions marked on the

- 2. Adult setup is required.
- **CAUTION:** Do not install the baby unit at a height above 4. This product is intended as an aid. It is not a substitute for responsible and proper adult supervision and should not
- be used as such. This product is not intended for use as a medical monitor. 6. Do not use this product near water, for example, near to a
- bath, sink, swimming pool or shower. 7. CAUTION: Use only the battery provided. There may be a risk of explosion if a wrong type of battery is used for the parent unit. The battery cannot be subjected to high
- or low extreme temperature and low air pressure at high altitude during use, storage or transportation. Disposal of battery in fire or a hot oven, mechanically crushing or utting the battery can result in an explosion. Leaving the battery in an extremely high temperature surrounding nvironment can result in an explosion or the leakage of lammable liquid of gas. Battery subjected to extremely low air pressure may result in an explosion or the leakag of flammable liquid or gas. Dispose of used batteries according to the information in instructions.
- 8. Use only the power adaptors included with this product. Incorrect power adaptor polarity or voltage can seriously damage the product

Power adaptor information: Baby Unit Output: 5V DC 1A VTech Telecommunications Ltd. Model: VT05EUK05100 Parent Unit Output: 5V DC 2A

VTech Telecommunications Ltd. Model: VT07EUK05200 Rechargeable battery information:

- V 5000mAh, 18.5Wh Lithium-ion battery Zhuhai Great Power Energy Co., Ltd. Model: GSP806090-5Ah-3.7V-1S1P
- . The power adaptor is intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet.
- 10. For pluggable equipment, the socket-outlet (power adaptor) should be installed near the equipment and should be easily accessible.
- Unplug this product from the wall outlet before cleaning Do not use liquid or aerosol cleaners. Use a damp cloth
- for cleaning. 12. Do not modify the power adaptors or replace with other
- adaptors, as this causes a hazardous situation. 13. Do not allow anything to rest on the power cords. Do not
- install this product where the cords may be walked on or 14. This product should be operated only from the type
- of power source indicated on the marking label. If you are not sure of the type of power supply in your home, consult your dealer or electricity supply provider. Do not overload wall outlets or use an extension cord
- 16. Do not place this product on an unstable table, shelf, stand or other unstable surfaces

The applied nameplate is located at the bottom of the baby unit's 17. This product should not be placed in any area where proper ventilation is not provided. Slots and opening in the back or bottom of this product are provided fo ventilation. To protect them from overheating, these penings must not be blocked by placing the produc on a soft surface such as a bed, sofa or rug. This product hould never be placed near or over a radiator or heat

- ource 18. Never push objects of any kind into this product through the slots because they may touch dangerous voltage oints or create a short circuit. Never spill liquid of any and on the product
- 19. To reduce the risk of electric shock, do not disassemble this product, but take it to an authorised service facility. bling or removing parts of the product other than via the battery door may expose you to dangerous oltages or other risks. Incorrect reassembling can cause electric shock when the product is subsequently used. 20. You should test the sound reception every time you turn
- on the units or move one of the components.
- Periodically examine all components for damage. 2. There is a very low risk of privacy loss when using certain electronic devices, such as baby monitors, cordless elephones, etc. To protect your privacy, make sure the product has never been used before purchase, reset the baby monitor periodically by powering off and then powering on the units, and power off the baby monitor if you are not intending to use it for some time. Children should be supervised to ensure that they do not
- play with the product. 24. The small parts of this monitor can be swallowed by babies or small children. Keep these parts out of reach of
- 25. The product is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety SAVE THESE INSTRUCTIONS

- Caution • Use and store the product at a temperature between 0°C and 40°C
- Mishandling batteries can cause burn, fire or explosion Batteries should not be exposed to excessive heat such as
- bright sunshine or fire. Do not expose the product to extreme cold, heat or direct unlight. Do not put the product close to a heating source.
- Children have STRANGLED in cords. Keep this e adaptor cord.
- Never place the camera unit(s) inside the baby's cot or playpen. Never cover the camera unit(s) or parent unit with anything such as a towel or a blanket. Other electronic products may cause interference with
- your camera unit. Try installing your camera unit as far way from these electronic devices as possible: wireless routers, radios, cellular telephones, intercoms, room nonitors, televisions, personal computers, kitchen appliances and cordless telephones.





TECHNICAL SPECIFICATIONS

🖹 Notes







- Contains a mix of uppercase letters, lowercase letters, special characters and numbers.

Keep your devices up to date.

Ensure your wireless connection is secure.

- Is at least 10 characters long.

Change default settings.

Is complex.

setting in your router's wireless security menu

Download security patches from manufacturers as soon as they become available. This will ensure you always have the latest security updates.

VTech cares about your privacy and peace of mind. That's why we've put together a list of industry-recommended best practices to help keep your wireless connection private and your devices protected when online. We recommend you

• Before installing a device, ensure your router's wireless signal is encrypted by selecting the "WPA2-PSK with AES"

If the feature is available, enable automatic updates for future releases.

carefully review and consider complying with the following tips.

- Disable Universal Plug and Play (UPnP) on your router.
- UPnP enabled on a router can limit the effectiveness of your firewall by allowing other network devices to open inbound ports without any intervention or approval from you. A virus or other malware program could use this function to compromise security for the entire network.

For more information on wireless connections and protecting your data, please review the following resources from

1. Federal Communications Commission: Wireless Connections and Bluetooth Security Tips

www.fcc.gov/consumers/guides/how-protect-yourself-online.

2. U.S. Department of Homeland Security: Before You Connect a New Computer to the Internet -<u>www.us-cert.gov/ncas/tips/ST15-003</u>.

3. Federal Trade Commission: Using IP Cameras Safely

https://www.consumer.ftc.gov/articles/0382-using-ip-cameras-safely. 4. Wi-Fi Alliance: Discover Wi-Fi Security –

http://www.wi-fi.org/discover-wi-fi/security.



WHAT'S IN THE BOX

Your baby monitor package contains the following items. Save your sales receipt and original packaging in the event warranty service is necessary.









Parent unit overview

- 1 Light sensor
- Camera lens
- Infrared LEDs • Allow you to see clearly in a dark environment.
- Microphone

Night Light

- Q- Night Light Control Key Go to Night Light section to learn more.

LED indicator

- Steadily on, then off, when the Baby Unit is connected to the Parent Unit.
- Flashes when the Baby Unit is connecting with the Parent Unit, or the link to the Parent Unit has lost.
- **ON/OFF** switch
- Power it on or off.

Speaker

- Temperature senso
- 11 Power iack
- Wall mount slots

13 **PAIR**

12

- The parent unit and baby unit provided are already paired.
- Reset the baby unit to factory default. 1. Press and hold PAIR key until you hear a
- beep sound. 2. Release the **PAIR** key, and then press the **PAIR** key again five times until you hear
- another beep sound. 3. The baby unit will sound another beep when the reset completes. Then, the baby unit will reboot.



💷 LED light

PROTECT YOUR PRIVACY AND ONLINE SECURITY CONNECT, CHARGE AND POWER ON THE BABY MONITOR

1.5 Mbps @ 720p or 2.5 Mbps @1080p upload

Connect the baby monitor

🖹 Notes

Requirements

For mobile access:

Network

Wi-Fi router

Internet connectior

MyVTech Baby Pro mobile app

• The rechargeable battery in the parent unit is built-in.

Wi-Fi

2.4GHz 802.11 b/g/n

bandwidth per baby unit

- Use only the power adaptors supplied with this product.
- Make sure the parent unit and the baby unit are not connected to an electronically controlled electric outlet. Connect the power adaptors in a vertical or floor mount position only. The adaptor prongs are not designed to hold the weight of the parent unit and the baby unit, so do not connect them to any ceiling, under-the-table, or cabinet outlets. Otherwise, the adaptors may not properly connect to the outlets. Make sure the parent unit, the baby unit and the power adaptor cords are out of reach of children.

Slide the switch to $\ensuremath{\textbf{ON}}$ to power your baby unit on. When powering up, the baby unit's status LED turns on. It will turn off after a while and remains off. • The status LED is set to off by default.

NOTE: Camera lens and surface may get warm during normal operation.



The parent unit operates on an internal rechargeable battery or AC power. To continuously monitor your baby, keep the parent unit connected to AC power.

🖹 Notes

- Before using the baby monitor for the first time, charge the parent unit battery for 12 hours. When the parent unit battery is fully charged, the battery icon becomes solid [[[[[[
- The standby time varies depending on your actual use.

The battery icon indicates the battery status (see the following table).

DAITERT INDICATORS	DATTERT STATUS	ACTION
alert displays on the parent unit screen, and the battery icon shows empty , with the LED light flashes.	The battery has very little charge and may be used for only a short time.	Charge without interruption (about 30 minutes).
The battery icon becomes solid [[[[]]].	The battery is fully charged.	To keep the battery charged, connect it to AC power when in use.

The parent unit turns on automatically after connecting to the power socket, and the welcome screen appears. You can press **U Power** to turn it on or <u>press and hold</u> to turn it off.





ptions	Main Menu	Options	Main Menu	Options	Status icons	
	General settir	ngs	Alerts Se	ttings		Direct mode The parent unit and baby unit connect
Turn on or turn off night light.	•	Connect to home Wi-Fi network			1 00	Red bars indicate no connection.
Select a night light		Connect mobile phone.		Adjust alerts volume level.		Router mode
colour. Customized colour is	t	 Turn on parking mode for a moment of privacy. 		 Turn on/off temperature alert. 		via the home Wi-Fi network. The red icon(s) on the baby unit or parent unit indicates no connection
MyVTech Baby Pro app.	@	 Image: Image: Im		 Select maximum and minimum temperature for alert range: 		between the respective unit(s) and the router.
		speaker volume.		🐔 🔉 🖜 🔅	•	Touch screen is locked.
Adjust night light brightness. Set the brightness		Adjust parent unit screen brightness		• Turn on/off motion detection alert.		Night vision is turned on.
to Auto ambience adaptive. The room is		1 min min OFF		 Adjust Motion Sensitivity level to activate parent unit screen and 		Motion detection alert is turned on.
bright, the night light will be brighter; the room is dim, the night light wil be less bright.				speaker.	J	Melodies and soothing sounds are playing.
5 30 60 C		Set screen off timer.		Turn on/off low battery alert.		Night light is turned on.
Set a Timer to turn the night light off.		(ع)) (ع)) • Set the Sound		• Turn on/off no link alert.		Auto night light brightness is activated.
sounds		Sensifivity level for auto screen on.	Help and	info		Temperature alert is turned on.
Play/Stop Iullaby.		• Temperature display format.	?	• Support information	$\triangleleft \! \! \times$	Parent unit is muted.
ас л 1 л 2 л 3 л 4 л 5 в 🧺 🚟 🦧 🕵	••	Languages, Reset Settings, Software		(i) • System information	25°C	Temperature
Select to play all melodies, or play one of the five melodies or five soothing sounds.				Privacy information		Low battery indicator Battery level indicator
5 30 60 min					Alert icons	
Set the timer to stop playing after 15, 30 or					Dis and	plays when parent unit's battery is low d needs charging.
non-stop.					To bis sen	plays when motion exceeding the set nsitivity level is detected at a baby unit.
Aajust the play volume level.					Dis ten ma	plays when baby unit detected nperature reaches or exceeds the set ximum.
					Dis ten mir	plays when baby unit detected nperaature at or lower than the set nimum.

DOWNLOAD APP FOR MOBILE ACCESS

App installation

a) From parent unit

🖹 Νότε

• Before installing the app, please connect your baby monitor to your Wi-Fi network. Press MENU on the parent unit, go to 🔅 > 👰

- 1. Press **MENU** when the parent unit is idle.
- 2. Go to 🔅 > 🧊 > Connect Mobile Phone.
- 3. Scan the QR code in the parent unit to download the app into your mobile device.

b) From app store

- 1. Browse the App Store 🙆 or the Google Play store 庀
- 2. Search for the mobile app with the keyword "myvtech baby pro".
- 3. Download and install the MyVTech Baby Pro mobile app to your mobile device.

OR

Scan the QR code on the right to get the app.

🖹 NOTE

• Make sure your mobile device meets the minimum requirement for the mobile app.

Minimum requirement

The mobile app is compatible with:

- Android[™] 6.0 or later; and
- iOS 12 or later.

2 Set up user account

In your mobile device:

- 1. Tap 😡 to run the mobile app, and then create a user account.
- 2. We recommend that you use common webmail services, such as Google Gmail for registration of your user account. Check your email (and Spam folder), and activate your new camera account via the email link, then sign in to your account.

3 Add camera

Follow the instructions in the mobile app to pair the camera. Tap Ξ , then Add Camera in the mobile app to get started.

NIGHT LIGHT

You can control the night light remotely on the parent unit or directly on the baby unit On the parent unit: On the baby unit 1. Press MENU. 2. Press MENU or 🔺 to go to 🔽 Night Light menu 3. Press \triangleleft or \triangleright to choose below options: -Ö- O Turn on/off night light. Change night light colour. Adjust night light brightness. -Q⁻ Night Light Control Key Single Tap: Turn on/off.

AUTO SOFTWARE AND FIRMWARE UPDATE

To ensure that your HD video monitor is always at its best performance, the Parent Unit will prompt a message and ask you to update its software and the Baby Unit's firmware when there are new versions available. Select "Now" to reboot the system, or switch off and on the Parent Unit later to reboot the system into the latest software.

To check if your device is running on the latest software, or to update your device software, go to:



Connect your HD video monitor with home Wi-Fi network

You must connect your video monitor to your secured home Wi-Fi network in order to receive the latest software and firmware updates. To set the Wi-Fi up, go to:

 \diamond > \bigcirc > Configure Wi-Fi.

Set night light timer.

🖹 Note

Make sure the Baby Unit is on when you set up the Wi-Fi network.

Test the sound level and position the baby monitor

Testing the sound level of the baby monito

🖹 Note This baby monitor is intended as an aid. It is not a substitute for proper adult supervision, and should not be used as such.

() CAUTION



尝Tip

Increase the parent unit speaker volume if you cannot hear the sounds transmitted from the baby unit.



Positioning the baby monitor

CAUTION

Keep the baby unit out of the reach of your baby. Never place or mount the baby unit inside the baby's cot or playpen

1. Place the baby unit more than 1 metre away from your baby.





higher level. For details, go to www.vtechphones.eu for online help topics.



To keep this product working well and looking good, follow these guidelines:

- Avoid placing it near heating appliances and devices that generate electrical noise (for example,
- motors or fluorescent lamps).
- DO NOT expose it to direct sunlight or moisture. • Avoid dropping the product or treating it roughly.
- Clean with a soft damp cloth.
- DO NOT immerse the parent unit and the baby unit in water and do not clean under running water.
- DO NOT use cleaning spray or liquid cleaners. • Make sure the parent unit and the baby unit are dry before you connect them to the mains again.

STORAGE

When you are not going to use the video monitor for some time, store the parent unit, the baby unit and the adaptors in a cool, dry place.

FREQUENTLY ASKED QUESTIONS

Below are the questions	most frequently asked about the video monitor.
Can I turn the parent unit display screen off but keep hearing sounds from the baby unit?	Yes, press \textcircled{O} LCD ON/OFF on the parent unit to turn off the screen. The parent unit display will also dim automatically after being inactive for some time. In both instances, you will still be able to hear all sounds from the baby unit. Press any key to turn the screen back on.
Why is the baby unit not responding normally?	Try the following (in the order listed) for a common cure: 1. Disconnect the power to the baby unit. 2. Wait a few minutes before connecting power back to the baby unit. 3. Reboot the parent unit.
Why is my screen in black and white?	The baby unit has a light sensor that measures ambient light. When the ambient light is dim, such as during night time or in a dark room, the baby unit activates its infrared LEDs, and displays the camera images in black and white night vision.
Why does my baby unit show offline? Why is the connection lost every now and then?	The baby unit may have lost connection to the Wi-Fi router. Check your network and router settings.
	Other electronic products may cause interference with your baby unit. Try installing your baby unit as far away from these electronic devices as possible.
Why can't I hear a sound/Why can't I hear	The parent unit speaker volume may be too low. Press VOL + on the parent unit to increase the volume.
my baby crying?	You may have set a low sound sensitivity level. Set the sound sensitivity to a higher level. For details, go to www.ytechphones.eu for online help topics



Download on the App Store Google Play

4. Place the baby unit on the wall mount bracket, and then slide it forward until it locks into place. Connect the power adaptor to the baby unit.

4. Place the baby unit on the wall mount bracket, and then slide it forward until it locks into place. Align the holes on the wall mount bracket with the screws on the wall, and slide the wall mount bracket down until it locks into place.



Customer Service

IMPORTAN1

5. You can maximise your baby unit viewing angles by tilting the wall mount bracket.

Hold the baby unit, and then rotate the knob in an anticlockwise direction. This will loosen the joint of the wall mount bracket. Tilt your baby unit up or down to adjust to your preferred angle. Then, rotate the knob in a clockwise direction to tighten the ioint and secure the angle.

U

by pressing the **RESET** key at the back of the unit.

CUSTOMER SERVICE AND PRODUCT WARRANTY

PRODUCT WARRANTY

. The product detailed above is covered by a one year warranty from the date of purchas against any defects in materials or workmanship. . The product may be returned to the place of purchase. Alternatively the product can be

eturned to VTech Electronics Europe Plc (see address below), with proof of purch 3. VTech Electronics Europe Plc will examine the product and if it is found to be defective due to faulty materials or workmanship, will replace the product at their discretion

4. If the product covered by this warranty is damaged due to misuse, modification or unauthorized repair, or because of faulty batteries, battery discharge or incorrect electrical connections, then this warranty becomes void.

. This warranty is personal to the original purchaser and is not transferable

Products returned to VTech Electronics Europe Plc, should be sent to the address show

below and packed carefully to avoid damage in transit. Please do not include batteries of adaptors. Please include details of the fault together with your name and address, contact phone number and/or email address. 8. To keep an online record of your warranty, please register your product online at

anty is valid for the UK and Ireland only. For products p ne UK and Ireland, please contact your local distributor or place of purchase

Pan and Tilt the Camera

Use the arrow keys or the control panel on the parent unit to pan and tilt the camera.

- Press $\langle | \mathbf{A} | \rangle | \mathbf{V}$ to move the camera leftward, rightward, upward and downward:
- <u>Press and hold</u> $\langle | \mathbf{A} | \rangle | \mathbf{V}$ to move the camera continuously.

OR

- Scroll up/down once or continuously on the parent unit screen to tilt the camera.
- Swipe left/right once or continuourly on the screen to pan the camera.

Parking mode

Designed for extra peace of mind, turn on Parking Mode for a moment of privacy.

When turned on, baby unit will fold into the parking position and disable its camera's audio transmission and video monitoring.

In Parking Mode, motion recording, motion detection, and sound detection will be temporarily unavailable.

Activate Parking Mode:

- 1. Press **MENU** or tap the screen, then tap **T** to enter the main menu.
- 2. Go to General settings menu.
- 3. Select $\checkmark @$ to turn on the parking mode.
- To deactivate Parking Mode and resume normal operation, press \oplus or tap 100on Parent Unit.

DISPOSAL OF BATTERIES AND PRODUCT



The crossed-out wheelie bin symbols on products and batteries, or on their respective packaging, indicates they must not be disposed of in domestic waste as they contain substances that can be damaging to the environment and human health.

The chemical symbols Hg, Cd or Pb, where marked, indicate that the battery contains more than the specified value of mercury (Hg), cadmium (Cd) or lead (Pn) set out in Battery Directive (2006/66/EC). The solid bar indicates that the product was placed on the market after 13th August, 2005.

Help protect the environment by disposing of your product or batteries responsibly.

DECLARATION OF CONFORMITY

This product is intended for use within Europe and UK.

This equipment complies with the essential requirements to EU's Radio Equipment Directive (2014/53/EU) and the UK's Radio Regulations 2017 on radio systems and telecommunication eauipment

VTech Telecommunications Ltd. hereby declares that this Video Baby Monitor RM7768HD is in compliance with the essential requirements and other relevant provisions of EU's Radic Equipment Directive (2014/53/EU) and UK's Radio Equipment Regulations 2017 The Declaration of Conformity for the RM7768HD is available from <u>www.vtechphones.eu</u>.



Manufacturer: VTech Telecommunications Ltd. 23/F., Tai Ping Industrial Centre, Block 1, 57 Ting Kok Road, Tai Po, Hong Kong. Importer: VTech Electronics Europe Plc. Napier Court, Abingdon Science Park, Abingdon, Oxon, OX14 3YT.

Please retain this booklet with your sales receipt as proof of the date of purchase.

Please visit www.vtechphones.eu to contact our Customer Services Department.

